

Home Care: Ontario's Urgent and Unmet Care Needs

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- **1999** - The Ontario Association of Community Care Access Centres (OACCAC) reported that more than 11,000 Ontarians were on wait lists for home care.
- **2000 – 2003** – As of March 31, 2003 there were 13,613 Ontarians on wait lists for home care, according to the provincial auditor. These figures were consistent with the trend over the previous two years.

Findings of the Provincial Auditor **2010**:

- 10,000 Ontarians are on wait lists for home care services, with wait times ranging up to 262 days.¹
- 11 of 14 CCACs across Ontario have wait lists for services.¹ The causes for wait lists were attributed to inadequate funding for homemaking and personal support services and shortages for health professionals' services.
- Wait lists vary significantly. In some areas of Ontario, wait times are extremely long. One CCAC had 1,400 people waiting for speech language pathologists. Another had more than 1,300 people waiting for personal support services. Another had more than 770 people waiting for occupational therapy services.¹

1998-2010 - In each report of the Ontario Auditor General, from 1998 – 2010, it is noted that wait times are inconsistent and poorly tracked.¹ Some CCACs do not wait list when their services are full and others do. Ontarians with the same need for services may get services in one area but not in others.