Court File No.: CV-23-00698007-0000

# ONTARIO SUPERIOR COURT OF JUSTICE

BETWEEN:

ONTARIO HEALTH COALITION AND ADVOCACY CENTRE FOR THE ELDERLY

**Applicants** 

- and -

HIS MAJESTY THE KING IN RIGHT OF ONTARIO AS REPRESENTED BY THE ATTORNEY GENERAL OF ONTARIO, THE MINISTER OF HEALTH, and THE MINISTER OF LONG-TERM CARE

Respondents

# AFFIDAVIT OF BONNY PARKINSON (Affirmed May 25, 2023)

- 1. I, Bonny Parkinson, of the Township Guelph/Eramosa in the Province of Ontario, Make Oath and Say as follows:
- 2. My mother, Donalda (Donna) Smith, is 94 years old. My mother had been found to be incapable with respect to medical decisions, so I am her substitute decision-maker, with power of attorney over all personal care decisions, including medical care and placement into a long-term care home.
- 3. My mother had lived in a retirement home at Luther Village Sunshine Centre in Waterloo, Ontario, since December 9, 2020. She lived in a suite that allowed for a great degree of independence, with nursing care available onsite. Her quality of life was good.

- 4. From around June 2022, my mother's health started to decline. Her lab reports were unfortunately misfiled and she suffered urinary tract infections which infected her kidneys, and then affected her heart and her lungs.
- 5. My mother was taken to St. Mary's General Hospital in Kitchener in mid-October 2022, where she was treated but not admitted. She was returned to the retirement home with additional nursing and Personal Support Worker (PSW) care through a program from the hospital. At that point, I began to inquire about a long-term care placement for my mother, as is seen in an email to Katherine Porter, a placement co-ordinator with Home and Community Care Support Services (HCCSS) on October 24, 2022, which is attached hereto as **Exhibit A**. However, her condition worsened and on November 1, 2022, she was admitted to St. Mary's with congestive heart failure.
- 6. In mid-November, Pricilla Schill, a placement co-ordinator from HCCSS based at St. Mary's Hospital, spoke with me about my mother's situation by phone. She told me that I could choose as many long-term care homes as I wanted as part of the application, as long as I chose at least 3 homes. She said that I had to choose one of the long-term care homes that were on a list of homes with short wait lists. It was clear in this discussion that it was not optional to choose one of the homes on the list of long-term care homes with short wait lists. Ms. Schill said something like: "You can pick as many homes as you want your mother to get residence at, but you have to pick one of these three," referring to the long-term care home with short wait lists. I was equally told that if I did not choose one of the homes on the list of homes with short wait lists, my mother would be charged \$400 per day to remain in hospital.
- 7. The only other alternative I was told about was that my mother could be returned to my care. This was not something that any doctors or medical professionals had recommended for my

mother. I was also not capable of providing the level of care that my mother needed at that time, or that she needs today.

- 8. In an email exchange with Ms. Schill between November 15 and November 16, which is attached hereto as **Exhibit B**, Ms. Schill proposed a number of homes with short wait lists. She initially wrote that "Royal Terrace in Palmerston and Strathcona in Mount Forest" were also LTC homes with short waitlists that I could put on my list. When I suggested that LTC homes in the Waterloo region might be more feasible for my location and my mother's medical appointments, Ms. Schill responded with a list of 6 "short wait list homes":
  - a. St. Luke's Place Cambridge
  - b. Nithview Home in New Hamburg
  - c. Cambridge Country Manor Cambridge
  - d. Golden Years Cambridge
  - e. Hilltop Manor Cambridge
  - f. Forest Heights in Kitchener
- 9. In discussions I had had with Jane Spino, a friend who is a Community Connections Job Coach with Community Living Cambridge, and whose work brings her into a number of the long-term care homes, I had been told that I should avoid these homes because of their records, particularly during the pandemic.
- 10. I spoke with my brothers about the selection. I wanted my mother in a long-term care home near me, so I asked Ms. Schill to send options for the Guelph area. As a result, she gave me a new list of long-term care homes with short wait lists in the Guelph area. On that list were

three long-term care homes: Caressant Care Fergus, Caressant Care Arthur and Caressant Care Harriston.

11. On November 16, 2022, I sent an email to Ms. Schill about the long-term care choice form that she had provided. A copy of this email is attached as **Exhibit C**. In the email, I asked her about the 'short wait-list' homes that she had said we needed to include on my mother's application, and in particular whether transitional care at St. Joseph's Healthcare Centre could be included among the 'short-wait list' homes on the application. I wrote:

Would you please clarify something for me?

I was taking notes as you took the information for the LTC application. I wrote down the various 'short wait list' LTC that would provide probable transitional care for our Mom. Correct me if I am wrong, is St Joe's in Guelph one of the possible places Mom could go to potentially wait? I am asking because of all of the LTC 'short list' our family feels good about this particular facility.

Another question - Does our family have a say in regards to the 'short listed' LTC?

- 12. On November 17, 2022, Ms. Schill replied to my email. In response to my question of whether St. Joseph's Health Centre in Guelph could be one of the short wait-list homes on the application, she wrote: "To wait at St Joe's for LTC your mom has to have at least 1 short wait listed home. The Short wait listed homes were sent to you via email and in addition to that list Carassant Care Arthur, Harriston and Fergus are short wait listed."
- 13. I cannot locate the email from Ms. Schill, but I wrote my brother Barry that day, copying the text from Ms. Schill's email to me in my message to him. I commented that "This is not the information that you and I were looking for- especially the fact that Mom will essentially live at according to friend(s) and what I have watched on the news, LTC homes that a few friends in the

medical field would never place their loved one into." A copy of that email is attached as **Exhibit D**.

- 14. This was an extremely difficult decision, since I had heard that Caressant Care long-term care homes were not viewed as providing a good level of care. I am a pastoral care elder at my church, through which I go to many long-term care homes in the Wellington region. Through the contacts in that group, I had only heard negative things about these Caressant Care homes. This was particularly true concerning their record in the pandemic. But I had equally been told that Caressant Care homes did not have the same range of therapy options and supports for residents as municipal and non-profit homes with long wait lists. But I did not feel like I had a choice but to include one of these short wait-list homes on the list of long-term care homes that I applied to for my mother.
- 15. On November 23, 2022, I submitted the application for long-term care on behalf of my mother. In the end, I ranked Wellington Terrace in Fergus first in the application and St. Joseph's Health Centre as my second choice. Through my volunteer pastoral care work, I had visited each of these two homes and knew that they would provide a good quality of care for my mother. From the three homes with shorter wait lists, I very reluctantly selected Caressant Care Fergus as the third choice, feeling that I had no option but to do so. A copy of the email confirming the submission of my application is attached hereto as **Exhibit E**.
- 16. On November 23, 2022, Ms. Schill emailed me to encourage me to add more long-term care homes to the application and said that she would be sending in my application. A copy of that email is attached hereto as **Exhibit F**.

- 17. At 1:30 PM on December 21, 2022, Ms. Schill informed my brother Barry and my mother's charge nurse that my mother would be transferred to St. Joseph's Healthcare Centre in Guelph at 3:00 PM for transitional care. My brother had been visiting my mother at the hospital and he called me to tell me about the transfer. This was a transfer to transitional care, with the goal of having her admitted to long-term care. I also thought that transitional care might give more time before a transfer to long-term care. We were pleased with the standard of care that my mother received at St. Joseph's, so we moved St. Joseph's to the top of her list on her application for long-term care. I also added Village at Riverside Glen ranked third on the list, since I had visited this home as part of my pastoral care work, and ranked the Elliot Long Term Care Residence in Guelph fourth on the list, because I had heard that it was strong in dementia care. Caressant Care Fergus was ranked last, because I believed that I needed to include a 'short wait-list' home on the list. A copy of the application I submitted on behalf of my mother, dated December 23, 2022, is attached hereto as Exhibit G.
- 18. A copy of a revised application submitted on behalf of my mother, on February 27, 2023, is attached hereto as **Exhibit H**.
- 19. On December 27, 2022, I was told by Grace Bhinder, the placement co-ordinator for HCCSS based at St. Joseph's, that my mother had been accepted to Caressant Care Fergus and would be moved on January 6, 2023. However, since there was a suspected gastro-intestinal outbreak at Caressant Care at the time, public health gave us the option of delaying the move, and I accepted the delay.
- 20. In the intervening period, my mother had a pressure wound (a bed sore) and the infection that resulted in her toe went into her bone. She therefore required a higher level of care that kept her at St. Joseph's, under the care of a doctor at St. Joseph's, since Caressant Care did not have

the expertise to manage the IV. Dealing with this infection delayed the move by an additional 6 weeks. However, the transfer was eventually scheduled for March 10, 2023, which was pushed to March 17, because I was out of the country at the time and could not accompany my mother for the transfer. I am her primary caregiver and my brother did not feel comfortable moving her with me there. A copy of the authorization for her admission to Caressant Care Fergus, which was sent to me on March 20, 2023, is attached hereto as **Exhibit I**.

- 21. My mother was transferred to Caressant Care Fergus on March 17, 2023, her 94<sup>th</sup> birthday. The entire drive during the transfer, my mother was panicked and said that she could not breathe, but she arrived safely. A week after the move, my mother asked me, "Did you choose to move me here?" I told her that I never would have chosen to move her there. I told her that this is the way that the government had decided to move people in hospital to long-term care.
- 22. My mother has a small private room in Caressant Care Fergus. Because of an overhang on the building it is always dark in her room. The walls are cinderblock which does not give it a welcoming or 'homey' look, through we have tried as much as we can to make her room nice. There is general wear and tear throughout the building. In common areas and the elevator, there are gouges out of the walls and painting needed to be done. The dirt that was in the corners of the elevators the day I brought her there is still there.
- 23. The facility is also lacking parking, particularly in the winter. I need to park in the disabled parking space and have been blocked in by others parking in front of my car, for lack of space.

- 24. The staff at the long-term care home are well-meaning, but clearly under-resourced.

  There is very little in the way of programming or resources. There is no family council at

  Caressant Care Fergus. The physical therapist only comes in two part-time days a week, while at

  St. Joseph's they have a variety of physical therapists there all the time.
- 25. I recently attended a meeting where a volunteer coordinator at Wellington Terrace spoke. She said that Wellington Terrace the home that I ranked as second on the application had 150 volunteers, to help with games and activities for the residents, like touring the grounds, playing cards, or running a choir. There is nothing like this at Caressant Care Fergus.
- 26. Residents at Caressant Care Fergus largely walk the halls, with nothing else to do. I am around the home constantly, which helps ensure that my mother gets a reasonable level of care. I am not able to assist my mother directly because of my limitations, but I can call for PSWs regularly when assistance is needed. However, it can take an hour or an hour and a half to get assistance to go to the washroom, and she is encouraged to go to the bathroom in her adult diaper. My mother is elderly but I find that this diminishes her humanity.
- 27. Sometimes the staffing situation means that the delay in responding to a call is so long that I need to go to the nurses' station and directly tell them that my mother needs help.
- 28. Now that my mother is placed in a long term care home, I have been told that even though my mother's file is still technically open with HCCSS, there is no chance that she will be moved during her lifetime to one of the long-term care facilities that I had chosen. I was told by the placement co-ordinator Lee-Anne Plume-Campbell that "you may as well get your mother comfortable and accept where she is," since the homes that I had chosen all have waiting lists of about 700 people ahead of my mother.

- 29. In a CBC report in October 2020, Caressant Care Fergus was the 17<sup>th</sup> of 632 LTC homes with the most "written notices" from Jan. 1, 2015 to Dec. 31, 2019, with 140 written notices. A copy of that article is attached hereto as **Exhibit J**. On a review of the Ministry's public database (<a href="http://publicreporting.ltchomes.net/en-ca/homeprofile.aspx?Home=2603&tab=1">http://publicreporting.ltchomes.net/en-ca/homeprofile.aspx?Home=2603&tab=1</a>), Caressant Care Fergus had:
  - a. 12 written notifications in 2022;
  - b. 3 written notifications and 2 voluntary plans of correction in 2021;
  - c. 11 written notifications, 5 voluntary plans of correction and 2 compliance orders in 2020;
  - d. 42 written notifications, 18 voluntary plans of correction, 20 compliance orders and 2 director referrals in 2019. In that year, it had a suspension of admissions; and
  - e. 31 written notifications, 13 voluntary plans of correction, 15 compliance orders, and 2 director referrals in 2018.
- 30. According to the latest data from HCCSS available online, as of April 2022, Caressant Care Fergus had the shortest waitlist in the region, with 8 people on its waiting list. The other LTC homes that I chose for my mother had much longer waiting lists: Wellington Terrace had 335 people on its waiting list, St. Joseph's had 200 people on its waiting list, the Elliot Long Term Care Residence had 433 people on its waiting list, and Riverside Glen had 435 people on its waiting list. The April 2022 report from HCCSS Waterloo Wellington is attached hereto as **Exhibit K**.

31. Finally, I am including a photo of my mother Donna Smith, taken on her last birthday:



AFFIRMED BEFORE ME by BONNY PARKINSON of the Township of Guelph/Eramosa, in the Province of Ontario on May 25, 2023 in accordance with O. Reg. 431/20 Administering Oath or Declaration Remotely.

Commissioner for taking affidavits

**BONNY PARKINSON** 

BLAnhma

This is **Exhibit "A"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

A Commissioner for taking Affidavits etc.(or as may be) (pursuant to O. Reg 431/20)

**Subject:** FW: Donna Smith

----- Forwarded message ------

From: Bonny Parkinson < bonny.parkinson58@gmail.com >

Date: Mon, Oct 24, 2022 at 2:15 PM

Subject: Donna Smith

To: Porter, Katherine < katherine.porter@hccontario.ca >

### Dear Katie

Thanks for all of your help and information.

Moving forward, my brother Barry is working with Luther Village staff to arrange a move to the Memory Floor for our Mom.

In the meantime, I would like to look into Long Term Care for my Mom. I realize the sooner the better with long wait lists.

Many thanks for all of your help.

**Bonny Parkinson** 

This is **Exhibit "B"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

A Commissioner for taking Affidavits etc.(or as may be) (pursuant to O. Reg 431/20)

**Subject:** FW: Facility Choice List

----- Forwarded message ------

From: Schill, Priscilla < Priscilla. Schill@hccontario.ca >

Date: Wed, Nov 16, 2022 at 10:04 AM

Subject: Facility Choice List

To: Bonny Parkinson < bonny.parkinson58@gmail.com >

### Hi Bonny

Thanks for returning the forms. I received the consent form but unfortunately the Facility Choice List did not send correctly.

I'm going to resend the Facility Choice List. Please try once more.

Sorry about that,

#### **Priscilla Schill**

Care Coordinator

Home and Community Care Support Services Waterloo Wellington www.healthcareathome.ca/ww

Priscilla.Schill@hccontario.ca Phone: 519-749-6578 x1186

Ontario is improving the health care system to give patients better connected care, focused on their needs. Our name has changed but local services and contact information remain the same. People needing care at home, school and elsewhere in the community, including long-term care, can continue to call 310-2222. or 310-2272 (French). Learn more: <a href="mailto:ontario.ca/connectedcare">ontario.ca/connectedcare</a>

L'Ontario améliore le système de soins de santé afin d'offrir aux patients des soins mieux interconnectés, axés sur leurs besoins. Nous avons changé de nom, mais les services et les coordonnées à l'échelle locale demeurent les mêmes. Les personnes qui ont besoin de soins à domicile, à l'école et ailleurs dans la communauté, notamment des soins de longue durée, peuvent continuer à composer le 310-2222 ou le 310-2272 (en français). Pour en savoir plus : ontario.ca/soinsconnectes

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From: Bonny Parkinson < bonny.parkinson58@gmail.com > Sent: Tuesday, November 15, 2022 2:10 PM To: Schill, Priscilla < Priscilla. Schill@hccontario.ca > Subject: Re: Your address
CAUTION - EXTERNAL E-MAIL - This email originated from outside of the organization. Do not follow instructions, click links, or open attachments unless you recognize the sender and know the content is safe.
Priscilla,
Thanks very much,
Bonny
On Tue, Nov 15, 2022 at 2:02 PM Schill, Priscilla < <a href="mailto:Priscilla.Schill@hccontario.ca">Priscilla.Schill@hccontario.ca</a> wrote:
Thanks for your quick response. So other short wait listed homes include:
St Luke's Place Cambridge
Nithview Home in New Hamburg
Cambridge Country Manor – Cambridge
Golden Years Cambridge
Hilltop Manor Cambridge
Forest Heights in Kitchener
Thank you
Priscilla Schill Care Coordinator

Home and Community Care Support Services Waterloo Wellington www.healthcareathome.ca/ww

#### Priscilla.Schill@hccontario.ca

Phone: 519-749-6578 x1186

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L'Ontario améliore le système de soins de santé afin d'offrir aux patients des soins mieux interconnectés, axés sur leurs besoins. Nous avons changé de nom, mais les services et les coordonnées à l'échelle locale demeurent les mêmes. Les personnes qui ont besoin de soins à domicile, à l'école et ailleurs dans la communauté, notamment des soins de longue durée, peuvent continuer à composer le 310-2222 ou le 310-2272 (en français). Pour en savoir plus : ontario.ca/soinsconnectes

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From: Bonny Parkinson <bonny.parkinson58@gmail.com>

Sent: Tuesday, November 15, 2022 1:41 PM

To: Schill, Priscilla < <a href="mailto:Priscilla.Schill@hccontario.ca">Priscilla.Schill@hccontario.ca</a>

Subject: Re: Your address

CAUTION - EXTERNAL E-MAIL - This email originated from outside of the organization. Do not follow instructions, click links, or open attachments unless you recognize the sender and know the content is safe.

Hello Priscilla

My home address is

5759 Second Line E,

Ariss, ON

NOB 1B0

I'm wondering about short lists in the Waterloo Region

Wellington County is a huge county- Waterloo Region's short wait lists might end up being closer for me-

Plus, my Mom has ongoing medical appointments in Kitchener- Waterloo

Transportation for my Mom is now an issue; she is no longer able to get into my SUV. I will have to hire an accessible taxi/patient transfer vehicle to get her to these appointments in K-W.

Many thanks,

**Bonny Parkinson** 

On Tue, Nov 15, 2022 at 1:10 PM Schill, Priscilla < Priscilla. Schill@hccontario.ca> wrote:

Hi Bonny

Could you please respond to this email with your mailing address which is required for your Mom's LTC application?

I also found out that Royal Terrace in Palmerston and Strathcona in Mount Forest are LTC homes with short waitlists-just an FYI.

Thank you

### **Priscilla Schill**

**Care Coordinator** 

Home and Community Care Support Services Waterloo Wellington www.healthcareathome.ca/ww

Priscilla.Schill@hccontario.ca Phone: 519-749-6578 x1186

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L'Ontario améliore le système de soins de santé afin d'offrir aux patients des soins mieux interconnectés, axés sur leurs besoins. Nous avons changé de nom, mais les services et les coordonnées à l'échelle locale demeurent les mêmes. Les personnes qui ont besoin de soins à domicile, à l'école et ailleurs dans la communauté, notamment des soins de longue durée, peuvent continuer à composer le 310-2222 ou le 310-2272 (en français). Pour en savoir plus : ontario.ca/soinsconnectes

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This is **Exhibit "C"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

A Commissioner for taking Affidavits etc.(or as may be) (pursuant to O. Reg 431/20)

From: Bonny Parkinson <br/> <br/>bonny.parkinson58@gmail.com>

Sent:May 23, 2023 9:45 AMTo:Benjamin PiperSubject:Fwd: Donna smith

----- Forwarded message ------

From: Bonny Parkinson < bonny.parkinson58@gmail.com >

Date: Wed, Nov 16, 2022 at 4:39 PM

Subject: Donna smith

To: Schill, Priscilla < <a href="mailto:Priscilla.Schill@hccontario.ca">Priscilla.Schill@hccontario.ca</a>

Dear Priscilla;

I know that I sent the consent form; but, the LTC choice form I had not completed yet. (The family is still in discussion about the various LTC Homes)

Today I have been out of town all day, as I told you I would be.

Dr. L. Sellers, Mom's Hospitalist has spoken with me today. In light of my conversation with the doctor, I need to reach out to both of my brothers, Barry and Brent with some medical information/issues about our Mom.

Would you please clarify something for me?

I was taking notes as you took the information for the LTC application. I wrote down the various 'short wait list' LTC that would provide probable transitional care for our Mom. Correct me if I am wrong, is St Joe's in Guelph one of the possible places Mom could go to potentially wait? I am asking because of all of the LTC 'short list' our family feels good about this particular facility.

Another question- Does our family have a say in regards to the 'short listed' LTC?

Kind regards,

**Bonny Parkinson** 

This is **Exhibit "D"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

A Commissioner for taking Affidavits etc.(or as may be) (pursuant to O. Reg 431/20)

**Subject:** FW: Pricilla email

Attachments: St Joes TCU consent.docx

----- Forwarded message ------

From: rNb smith < rosenbarrysmith@hotmail.com >

Date: Thu, Nov 17, 2022 at 6:22 PM

Subject: Re: Pricilla email

To: Bonny Parkinson <bonny.parkinson58@gmail.com>

Please send us her short wait list This is what I texted you around 5pm...

Got your email. I did not see dr Sellers. I did not go home until nurse Melissa had time to talk to me. She said dr had not been in to see mom yet at that point today. Call me when you can

Sent from my iPhone

On Nov 17, 2022, at 4:43 PM, Bonny Parkinson < bonny.parkinson58@gmail.com > wrote:

Barry.

This is not the information that you and I were looking for- especially the fact that Mom will essentially live at according to friend(s) and what I have watched on the news, LTC homes that a few friends in the medical field would never place their loved one into. (my friend, Cynthia a nurse totally agreed with Jane's viewpoints)

Here is the majority of Pricilla's email today

So St Joe's has a Transitional Care Unit to wait for LTC. This is different from a "short wait listed home" and St Joes is not a short wait listed home. Transitional care units are used to free up acute care hospital beds.

To wait at St Joe's for LTC your mom has to have at least 1 short wait listed home. The Short wait listed homes were sent to you via email and in addition to that list Carassant Care Arthur, Harriston and Fergus are short wait listed. If you mom gets accepted to a short wait listed home, it would probably be months to years before she moved into a different home.

We will talk

Warm regards,

# Bonny

P S I am heading out for the 3rd attempt this week to get groceries

Also. Did Dr. Sellers speak to you today? I am wondering how Mom is today?





# **Transition Program Consent Form**

Patient Name:Donalda Smith	
Name of Power of Attorney/Substitute Decision Maker (if applicable)	: Bonny Parkinson
I, the undersigned, do hereby authorize and give consent to participe Program. I understand this means:	pate fully in the Transition
<ol> <li>I have discussed the Transition Program with the hospital Soc Transition Program Information Brochure and fully understand and what is expected of me as a patient participating in the p</li> </ol>	d what the Transition Program is
<ol> <li>I understand that I will be discharged from hospital to the T short stay in a more homelike setting while I wait for a bed i facility.</li> </ol>	
3. If my planned destination is long-term care, I have provided the WWL (LTC) homes, one of which is a Home with a short waitlist or a pe	
4. I understand that I am expected to move within 24 hours wh the Alternative Level of Care facility as it will not be an optio	
5. If my planned destination is long-term care, I understand the offer, or if I remove the choice of a Home with a short waith the Transition Program. I understand that I will be discharge and that I may either go home or return to the hospital. If I re understand that OHIP will not pay for my hospital stay in this required to pay for my hospital stay.	ist, I will no longer qualify for d from the Transition Program eturn to the hospital, I
_Verbal Consent received from Bonny Parkinson- POA for PC of Donalda Smith Signature of Patient/Power of Attorney/Substitute Decision Maker	Nov 23 2022_ Date
	 Date

Original - Client Date: 27 October 2017 Copy – Guelph General Hospital; St Joseph's Health Centre, Guelph

This is **Exhibit "E"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

A Commissioner for taking Affidavits etc.(or as

may be) (pursuant to O. Reg 431/20)

**Subject:** FW: Completed: Facility Choice List - Home and Community Care Support Services

Waterloo Wellington

**Attachments:** Facility Choice List - AFM.pdf; Summary.pdf

----- Forwarded message -----

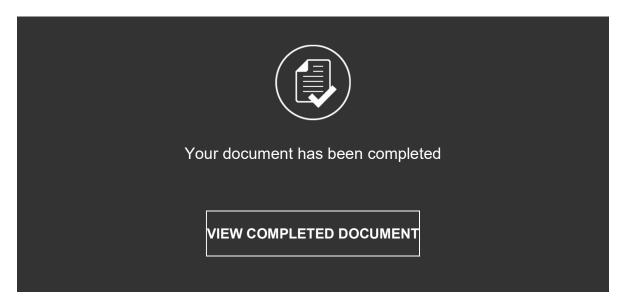
From: OHWest Forms via DocuSign < dse@camail.docusign.net >

Date: Wed, Nov 23, 2022 at 10:48 AM

Subject: Completed: Facility Choice List - Home and Community Care Support Services Waterloo Wellington

To: Bonny Parkinson < bonny.parkinson58@gmail.com >





### **OHWest Forms**

OHWest.Forms@lhins.on.ca

All parties have completed Facility Choice List - Home and Community Care Support Services Waterloo Wellington.

Dear Patient/Substitute Decision Maker(s),

Please click on the link above to access the respective long-term care application documents for your review. As discussed, we ask that you follow the steps to provide your digital signature in order for your long-term care application to be complete. Once

you have signed the document(s), you will have an opportunity to download a copy for your records.

If you have any questions, or need assistance, please contact us at 519-748-2222 or 1-888-883-3313.

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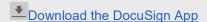
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# **HOME AND COMMUNITY CARE SUPPORT SERVICES**

Waterloo Wellington

I Bonny Parkinson

# Client #: 5579712

Patient: Donalda Smith

# **Facility Choice List**

<sub>I,</sub> Bonny Parkinson		on behalf of	Donalda Smith			
Patient or Substitute Decisio	n Maker			Myself or P	Patient	
I understand the Home and Commu necessary personal and medical info for appropriate assessments, mainta care homes of my choice.	ormation to deter	mine eligibility	for admission to a	long term	care home,	arrange
I acknowledge that I have been could understand the HCCSS will update homes of my choice.						
I understand that I may withdraw my removed from <u>all</u> waiting lists and the assessment there is a significant char	client must wait	12 weeks befo	ore reapplying for L			
Date 23-Nov-2022	Signature <i>[</i>	Ex Partinan				
	<u> </u>	75	Patient or Substit	ute Decision N	<i>Maker</i>	
Diagonale de la Fafate facilities	a balaw abaak /	the ender of m	wafanana (Ast Ond C	ord 4th Eth)	والمحام المعاد	/ the a
Please check ✓ up to 5 of the facilities type of accommodation (basic, semi-p		the order of p	reference (1 <sup>st</sup> , 2 <sup>tm</sup> , 3	3'°, 4"', 5"') a	and check v	tne
Cambridge – North Dumfries						
☐ Cambridge Country Manor	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic	Semi	☐ Private
☐ Fairview Mennonite Home	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic		☐ Private
☐ Golden Years Nursing Home	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private
☐ Hilltop Manor	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic		☐ Private
Riverbend Place	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic	Semi	☐ Private
☐ Saint Andrew's Terrace	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	Semi	☐ Private
☐ Saint Luke's Place	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	Semi	☐ Private
☐ Stirling Heights LTC Centre	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic		☐ Private
Guelph – Puslinch						
☐ Eden House	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	Semi	☐ Private
☐ The Elliott	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic		☐ Private
☐ Lapointe-Fisher	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private
☐ Riverside Glen	1st 2nd	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic		☐ Private
	☐ 1 <sup>st</sup> 🗓 2 <sup>nd</sup> ☐	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic		□ Private
☐ Morriston Park, Puslinch	1st 2nd	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	Semi	☐ Private
Wellington						
☐ Caressant Care, Arthur	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic	Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> 🗓	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	Semi	
☑ Wellington Terrace, Fergus	X 1 <sup>st</sup> 2 <sup>nd</sup> □	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic		□ Private
☐ Caressant Care, Harriston	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic	Semi	☐ Private
☐ Strathcona Long Term Care, Mount Forest ◆¹	1 <sup>st</sup> 2 <sup>nd</sup>	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	☐ Basic		☐ Private
Royal Terrace, Palmerston	1st 2nd	3 <sup>rd</sup> 4 <sup>th</sup> :	5 <sup>th</sup>	Basic	Semi	☐ Private

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# **HOME AND COMMUNITY CARE SUPPORT SERVICES** Waterloo Wellington

# Facility Choice List

Patient: Donalda Smith

Client #: 5579712

Chartwell Westmount	Kitchener				
Forest Heights LTC Centre	_	1st 2nd 3rd 14th 5th	☐ Basic		☐ Private
Lanark Heights				□Semi	
peopleCare A.R. Goudie					
Sunnyside Home			H <b>=</b>		<b> </b>
□ Trinity Village Care Centre         □ 1st   2md   3rd   4th   5th   Basic   Private           □ Winston Park Nursing Home         □ 1st   2md   3rd   4th   5th   Basic   Private           Waterloo         □ Columbia Forest LTC Centre   1st   2md   3rd   4th   5th   Basic   Private           □ Parkwood Mennonite Home   1st   2md   3rd   4th   5th   Basic   Private           □ Pinehaven Nursing Home   1st   2md   3rd   4th   5th   Basic   Private           □ Pinehaven Nursing Home   1st   2md   3rd   4th   5th   Basic   Private           □ The Village at University Gates   1st   2md   3rd   4th   5th   Basic   Private           Wellesley - Wilmot - Woolwich           □ Barnswallow Place Care Community, Elmira 4²         □ 1st   2md   3rd   4th   5th   Basic   Semi   Private           □ Chartwell Elmira LTC Residence, Elmira 4³         □ 1st   2md   3rd   4th   5th   Basic   Semi   Private           □ Nithview Home, New Hamburg   1st   2md   3rd   4th   5th   Basic   Semi   Private           □ Nithview Home, New Hamburg   1st   2md   3rd   4th   5th   Basic   Semi   Private           Out-of-Region           □ 1st   2md   3rd   4th   5th   Basic   Semi   Private           □ 1st   2md   3rd   4th   5th   Basic   Semi   Private           □ 1st   2md   3rd   4th   5th   Basic   Semi   Private           □ 1st   2md   3rd   4th   5th   Basic   Semi   Private           □ 1st   2md   3rd   4th   5th   Basic   Semi   Private           □ 1st   2md   3rd   4th   5th   Basic   Semi   Private			+=		<b> </b>
Winston Park Nursing Home		$1^{\text{st}}$ $2^{\text{nd}}$ $3^{\text{rd}}$ $4^{\text{th}}$ $5^{\text{th}}$	☐ Basic		☐ Private
Waterloo		1st 2nd 3rd 4th 5th	Basic		☐ Private
Parkwood Mennonite Home					
Princhaven Nursing Home	☐ Columbia Forest LTC Centre	1st 2nd 3rd 4th 5th	Basic		☐ Private
The Village at University Gates	☐ Parkwood Mennonite Home	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic		☐ Private
Wellesley - Wilmot - Woolwich         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ Chartwell Elmira LTC Residence, Elmira → 3         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ Tvin Oaks of Maryhill, Maryhill □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ Nithview Home, New Hamburg □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ Nithview Home, New Hamburg □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ Private           Out-of-Region         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private         □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1st □ 2nd □ 3rd □ 4th □ 5th □ Basic □ Semi □ Private           □ 1s	☐ Pinehaven Nursing Home	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	Semi	☐ Private
Basic   Private   Care Community, Elmira ◆2	☐ The Village at University Gates	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic		☐ Private
Care Community, Elmira ◆²         1st 2nd 3rd 4nh 5nh         Basic         Private           Chartwell Elmira LTC Residence, Elmira ◆³         1st 2nd 3rd 4nh 5th         Basic Semi Private           Twin Oaks of Maryhill, Maryhill         1st 2nd 3rd 4nh 5th         Basic Semi Private           Nithview Home, New Hamburg         1st 2nd 3rd 4nh 5th         Basic Semi Private           Heritage House, St. Jacobs         1st 2nd 3rd 4nh 5th         Basic Semi Private           Out-of-Region         1st 2nd 3rd 4nh 5th         Basic Semi Private	Wellesley – Wilmot – Woolwich				
Elmira +3		1st 2nd 3rd 4th 5th	☐ Basic		☐ Private
Nithview Home, New Hamburg		1st 2nd 3rd 4th 5th	☐ Basic	☐ Semi	☐ Private
Heritage House, St. Jacobs	☐ Twin Oaks of Maryhill, Maryhill	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	Semi	☐ Private
Out-of-Region             1st   2nd   3rd   4th   5th   Basic   Semi   Private	☐ Nithview Home, New Hamburg	1st 2nd 3rd 4th 5th	Basic	Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private	☐ Heritage House, St. Jacobs	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private	Out-of-Region				
1st		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1st 2nd 3rd 4th 5th	Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1st 2nd 3rd 4th 5th	Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1st 2nd 3rd 4th 5th	☐ Basic	☐ Semi	☐ Private
1st   2nd   3rd   4th   5th   Basic   Semi   Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	Semi	☐ Private
☐ 1st ☐ 2nd ☐ 3rd ☐ 4th ☐ 5th ☐ Basic ☐ Semi ☐ Private ☐ 1st ☐ 2nd ☐ 3rd ☐ 4th ☐ 5th ☐ Basic ☐ Semi ☐ Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> ☐ Basic☐ Semi☐ Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	☐ Basic	Semi	☐ Private
		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	Semi	☐ Private
☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> ☐ Basic☐ Semi☐ Private		1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	☐ Basic	Semi	☐ Private
		1st 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	☐ Basic	Semi	☐ Private

416 Facility Choice List Page 2 of 3



<sup>◆</sup>¹ Formerly Saugeen Valley

<sup>♦</sup>² Formerly Leisureworld, Elmira

<sup>♦3</sup> Formerly Chateau Gardens, Elmira

Patient: Donalda Smith
Client #: 5579712

### **HOME AND COMMUNITY CARE SUPPORT SERVICES**

Waterloo Wellington

## Section B: HCCSS WW Selected Facility Choice List for ALC to LTC Only

## Choices made to Care Coordinator under Ontario Regulation 246/22 – For ALC patients in Hospital only

Amendments made to the <u>Fixing the Long-Term Care Act, 2021</u> enables a care coordinator working with ALC patients to complete the following with or without the patient or Substitute Decision Maker's consent:

- Determine a patient's eligibility for admission to a long-term care home
- Select long-term care home(s) for a patient that can meet their care needs
- Share the patient's application and health information with long-term care homes
- Authorize admission to the home

Your Care Coordinator has worked with you throughout this process and provided information on homes that can meet your care needs. At this time, you or your Substitute Decision Maker have declined consent for a Long Term Care application and/or to add additional choices in your Long-Term Care Homes Choice Sheet. The Care Coordinator has selected the choices below on your behalf, as per Fixing the Long Term Care Act. 2021 s.60.1.

This Facility Choice List represents HCCSS selected Waitlist Choices (unless Patient/SDM has consented to semi-private or private, **selection(s) will be basic accommodation)**:

Choices Added by HCCSS (Hospital only)					
Rank	LTC Home	Type of Accommodation			
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
		Basic	☐ Semi-Private	☐ Private	
	Care Coordinator (CC) on bel	half of			
HCCSS CC		۸	lame of Patient/Substitute De	cision Maker	
E-Signa	ture of CC completing document		DD-M	MM-YYYY	

# **DocuSign**

### **Certificate Of Completion**

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Subject: Facility Choice List - Home and Community Care Support Services Waterloo Wellington

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### **Signer Events**

Bonny Parkinson

bonny.parkinson58@gmail.com

Security Level: Email, Account Authentication

(None)

Signature

Signatures: 1

Initials: 0

ture Timestamp

Sent: 11/22/2022 1:57:58 PM Viewed: 11/23/2022 10:18:51 AM

Signed: 11/23/2022 10:48:23 AM

Signature Adoption: Drawn on Device Using IP Address: 141.193.149.1

Signed using mobile

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**Electronic Record and Signature Disclosure:** 

Accepted: 11/23/2022 10:18:51 AM ID: d98f275d-d283-4f52-beea-de6fb795f7a9

In Person Signer Events Signature

in Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent Certified Delivered Signing Complete Completed	Hashed/Encrypted Security Checked Security Checked Security Checked	11/22/2022 1:57:58 PM 11/23/2022 10:18:51 AM 11/23/2022 10:48:23 AM 11/23/2022 10:48:23 AM
Payment Events	Status	Timestamps
<b>Electronic Record and Signature Discl</b>	osure	

Electronic Record and Signature Disclosure created on: 10/15/2021 10:23:28 AM Parties agreed to: Bonny Parkinson

CONSENT TO USE ELECTRONIC DOCUMENTS & SIGNATURES Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction please confirm your consent to use by selecting the check-box next to 'I agree to use Electronic Forms & Signature' before clicking 'CONTINUE' within the DocuSign system. Getting paper copies At any time, you may request from your Home and Community Care Support Services organization a paper copy of any electronic form provided or made available electronically to you by us. You will have the ability to download and print the forms we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for up to 30 days. Withdrawing your consent If you decide to receive forms from your Home and Community Care Support Services organization electronically, you may at any time change your mind and tell us that thereafter you want to receive forms only in paper format. Forms requiring your signature will be sent to you electronically unless you tell us otherwise, we will provide electronically to you through the DocuSign system the forms that require your signature.

## Contact Home and Community Care Support Services regarding changes

Please contact your individual Home and Community Care Support Services organization should you have a change of email address, to request paper copies of certain information from us, and to withdraw your prior consent to receive electronic documents, or general information and concerns.

### To withdraw your consent

If you no longer wish to receive future notices and disclosures in electronic format you may decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or call your Home and Community Care Support Services Care Coordinator or primary contact.

### Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <a href="https://support.docusign.com/guides/signer-guide-signing-system-requirements">https://support.docusign.com/guides/signer-guide-signing-system-requirements</a>

### Acknowledging your access and consent to receive and sign documents electronically

If you consent to receive forms in electronic format as described herein, then select the check-box next to 'I agree to use electronic forms & signatures before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic Forms & Signatures'; you confirm that:

- You can access and read this Consent to Use Electronic Forms & Signature, OR you can print on paper this consent, or save or send this consent to a location where you can print it for future reference and access, and;

- Until or unless you notify your Home and Community Care Support Services organization described above, you consent to receive through electronic means forms requiring your signature to authorize.

This is **Exhibit "F"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

A Commissioner for taking Affidavits etc.(or as may be) (pursuant to O. Reg 431/20)

**Subject:** FW: St Joe's TCU app

Attachments: St Joes TCU consent.docx; St Joes TCU pt info.doc

From: Bonny Parkinson <bonny.parkinson58@gmail.com>

Sent: May 18, 2023 10:02 AM

To: Benjamin Piper <br/>
<br/>
bpiper@goldblattpartners.com>

Subject: Fwd: St Joe's TCU app

----- Forwarded message ------

From: Schill, Priscilla < Priscilla. Schill@hccontario.ca >

Date: Wed, Nov 23, 2022 at 12:52 PM

Subject: St Joe's TCU app

To: Bonny Parkinson < bonny.parkinson58@gmail.com >

Hi Bonny

Thank you for returning the Facility Choice List for your mom. Just wanted to let you know staff at St. Joe's TCU may approach you to ask you to add more homes. Remember this is your chance to add all those preferred homes, that will help keep your options open. Three homes on a list is not a lot while waiting from hospital.

I have attached the Consent form and some information regarding St Joe's TCU. I will be sending the application in today.

Thank you

### **Priscilla Schill**

**Care Coordinator** 

Home and Community Care Support Services Waterloo Wellington www.healthcareathome.ca/ww

Priscilla.Schill@hccontario.ca Phone: 519-749-6578 x1186

Ontario is improving the health care system to give patients better connected care, focused on their needs. Our name has changed but local services and contact information remain the same. People needing care at home, school and elsewhere in the community, including long-term care, can continue to call 310-2222. or 310-2272 (French). Learn more: <a href="mailto:ontario.ca/connectedcare">ontario.ca/connectedcare</a>

L'Ontario améliore le système de soins de santé afin d'offrir aux patients des soins mieux interconnectés, axés sur leurs besoins. Nous avons changé de nom, mais les services et les coordonnées à l'échelle locale demeurent les mêmes. Les personnes qui ont besoin de soins à domicile, à l'école et ailleurs dans la communauté, notamment des soins de longue durée, peuvent continuer à composer le 310-2222 ou le 310-2272 (en français). Pour en savoir plus : ontario.ca/soinsconnectes

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## **Transition Program Consent Form**

Patient Name:	Donalda Smith					
Name of Power of	Attorney/Substitute Decision Maker (if applicable):	Bonny Parkinson				
<del>-</del>	d, do hereby authorize and give consent to participastand this means:	ate fully in the Transition				
Transition	ussed the Transition Program with the hospital Social Program Information Brochure and fully understand sexpected of me as a patient participating in the program of the pr	what the Transition Program is				
	nd that I will be discharged from hospital to the Tra in a more homelike setting while I wait for a bed in					
	ed destination is long-term care, I have provided the WWLH s, one of which is a Home with a short waitlist or a pend					
	<ol> <li>I understand that I am expected to move within 24 hours when a bed becomes available in the Alternative Level of Care facility as it will not be an option to remain in the Transition Unit.</li> </ol>					
offer, or if the Transit and that I i understand	ned destination is long-term care, I understand that I remove the choice of a Home with a short waitlistion Program. I understand that I will be discharged may either go home or return to the hospital. If I reto that OHIP will not pay for my hospital stay in this so pay for my hospital stay.	t, I will no longer qualify for from the Transition Program turn to the hospital, I				
Smith	ceived from Bonny Parkinson- POA for PC of Donalda ent/Power of Attorney/Substitute Decision Maker	Nov 23 2022_ Date				
		 Date				

Original - Client Date: 27 October 2017





If you have questions about the Transition Program, ask to speak with your discharge planner or your WWLHIN Home and Community Care Coordinator.

St. Joseph's Health Centre is located at: 100 Westmount Road Guelph, Ontario 519 824-6000

# Waterloo Wellington Transition Program at: St. Joseph's Health Centre Guelph

As you are aware you are waiting in hospital for placement in an alternate level of care setting. This may include going home or to a retirement home with supports, or to an available Long-Term Care Home bed.

Patients who are waiting to move to any of the above settings will now be considered for transfer to a **Transition Unit** located at St. Joseph's Health Centre Guelph. Patients will continue to wait in the Transition Unit rather than in an acute care hospital, for a safe discharge destination. We will make every effort to make this transition as smooth as possible for you.

Included in this pamphlet are answers to a number of questions you may have about your transfer to a Transition Bed.

# Why can't I remain in hospital to wait for a bed in an alternate level of care facility?

The wait times in acute hospitals for people needing these facilities has increased significantly. This has resulted in fewer acute hospital beds being available for those who require surgery, have other acute medical needs, or are waiting in an emergency department for admission to a hospital bed.

# If I transfer to a bed in a Transition Unit, what happens to my status on the wait list?

The process for placement into an alternate care facility will not change. You will be expected to move when a bed becomes available. For those waiting for a long-term care home bed, you will still be expected to accept the first available bed on your facility choice list and will remain on the wait list for the long-term care home(s) of your choice.

### Who will provide medical coverage for me?

You will receive medical care from a physician who is linked with the Transition Unit.

### What would happen if you become ill again?

If you require acute care services, you will be transferred to the nearest emergency department for assessment and treatment.

### Is there smoking permitted in the Transition Units?

Smoking is not permitted anywhere on the St. Joseph's Health Centre property. Patients or visitors who wish to smoke must leave the property. Staff are not permitted to assist patients to leave the property or to ignite smoking materials. For safety reasons the non-smoking policy is strictly enforced.

### What services do the Transition Units provide?

The Transition Unit provides patient care services that include nursing care, personal care, physiotherapy, medication, and laboratory services.

### Will there be a co-payment?

All people who are waiting for a bed in a long-term care home will be charged a co-payment equivalent to the basic accommodation rate in a long-term care home.

### What if I decline a bed offer once I am in the Transition Unit?

You are expected to accept the bed offer, as it will not be an option to remain in the Transition Unit. The discharge process will be reviewed with you prior to transfer and your progress will be monitored jointly by Transition Unit and the Local Health Integration Network Home and Community Care Coordinator.

This is **Exhibit "G"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

#### Client #:

Waterloo Wellington

☐ Caressant Care, Fergus

☐ Wellington Terrace, Fergus

☐ Caressant Care, Harriston

Mount Forest ◆1

☐ Strathcona Long Term Care,

☐ Royal Terrace, Palmerston

**HOME AND COMMUNITY CARE SUPPORT SERVICES** 

## **Facility Choice List**

I,	on benalt of					
Patient or Substitute Decis	Myself or P	Patient				
I understand the Home and Community Care Support Services Waterloo Wellington (HCCSS) will collect all necessary personal and medical information to determine eligibility for admission to a long term care home, arrange for appropriate assessments, maintain this information on file, and subsequently disclose information to the long term care homes of my choice.						
	unselled about the reasons why this information te this information and will share it with the referr					
removed from all waiting lists and the	ny consent at any time. I understand that if a bed one client must wait 12 weeks before reapplying for ange in the client's condition or situation.  Signature	LTC placem				
Date Dec 20, 2022	Signature DA WWWVDW Patient or Subs		Anton			
Please check ✓ <b>up to 5</b> of the facilities below, check ✓ the order of preference (1 <sup>st</sup> , 2 <sup>nd</sup> , 3 <sup>rd</sup> , 4 <sup>th</sup> , 5 <sup>th</sup> ) and check ✓ the type of accommodation (basic, semi-private or private).						
Cambridge – North Dumfries						
Cambridge Country Manor	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private		
Fairview Mennonite Home	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic		☐ Private		
☐ Golden Years Nursing Home	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private		
☐ Hilltop Manor	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic		☐ Private		
Riverbend Place	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private		
☐ Saint Andrew's Terrace	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private		
☐ Saint Luke's Place	1st 2nd 3rd 4th 5th	☐ Basic	☐ Semi	☐ Private		
Stirling Heights LTC Centre	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic		☐ Private		
Guelph – Puslinch						
☐ Eden House	1st 2nd 3rd 4th 5th	☐ Basic	☐ Semi	☐ Private		
The Elliott	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic		☐ Private		
Lapointe-Fisher	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	Semi	☐ Private		
Riverside Glen	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic		☐ Private		
St. Joseph's Health Centre	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic		☐ Private		
☐ Morriston Park, Puslinch	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private		
Wellington						
Caressant Care, Arthur	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private		

416 Facility Choice List Page 1 of 3

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>



☐ Private

☐ Private

□ Private

☐ Private

□ Private

☐ Basic

☐ Basic

☐ Basic

☐ Basic

☐ Basic

□ Semi

☐ Semi

☐ Semi

### Client #:

Waterloo Wellington

**HOME AND COMMUNITY CARE SUPPORT SERVICES** 

## **Facility Choice List**

Kitchener				
☐ Chartwell Westmount	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
☐ Forest Heights LTC Centre	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
☐ Lanark Heights	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
peopleCare A.R. Goudie	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
☐ Sunnyside Home	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
☐ Trinity Village Care Centre	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
☐ Winston Park Nursing Home	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
Waterloo				
☐ Columbia Forest LTC Centre	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
☐ Parkwood Mennonite Home	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
☐ Pinehaven Nursing Home	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private
☐ The Village at University Gates	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic		☐ Private
Wellesley – Wilmot – Woolwich				
☐ Barnswallow Place Care Community, Elmira ◆²	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic		☐ Private
☐ Chartwell Elmira LTC Residence, Elmira ◆³	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	Semi	☐ Private
☐ Twin Oaks of Maryhill, Maryhill	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
☐ Nithview Home, New Hamburg	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
☐ Heritage House, St. Jacobs	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
Out-of-Region				
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	☐ Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup>	Basic	☐ Semi	☐ Private
	1 <sup>st</sup> 2 <sup>nd</sup> 3 <sup>rd</sup> 4 <sup>th</sup> 5 <sup>th</sup>	Basic	☐ Semi	☐ Private

♦¹ Formerly Saugeen Valley

♦² Formerly Leisureworld, Elmira

♦³ Formerly Chateau Gardens, Elmira

#### HOME AND COMMUNITY CARE SUPPORT SERVICES

Waterloo Wellington

### Section B: HCCSS WW Selected Facility Choice List for ALC to LTC Only

### Choices made to Care Coordinator under Ontario Regulation 246/22 – For ALC patients in Hospital only

Amendments made to the <u>Fixing the Long-Term Care Act</u>, <u>2021</u> enables a care coordinator working with ALC patients to complete the following with or without the patient or Substitute Decision Maker's consent:

- Determine a patient's eligibility for admission to a long-term care home
- Select long-term care home(s) for a patient that can meet their care needs
- Share the patient's application and health information with long-term care homes
- Authorize admission to the home

Your Care Coordinator has worked with you throughout this process and provided information on homes that can meet your care needs. At this time, you or your Substitute Decision Maker have declined consent for a Long Term Care application and/or to add additional choices in your Long-Term Care Homes Choice Sheet. The Care Coordinator has selected the choices below on your behalf, as per Fixing the Long Term Care Act. 2021 s.60.1.

This Facility Choice List represents HCCSS selected Waitlist Choices (unless Patient/SDM has consented to semi-private or private, **selection(s) will be basic accommodation)**:

	Choices Added by HCCSS (Hospital only)					
Rank	LTC Home	Type of Accommodation				
		Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
		☐ Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
		Basic	☐ Semi-Private	☐ Private		
Care Coordinator (CC) on behalf of						
HCCSS CC Name  Name of Patient/Substitute Decision Maker						
E-Signature of CC completing document						



This is **Exhibit "H"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

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### HOME AND COMMUNITY CARE SUPPORT SERVICES

Waterloo Wellington

Riverside Glen

Wellington

Mount Forest ♦<sup>1</sup>

St. Joseph's Health Centre

☐ Morriston Park, Puslinch

☐ Caressant Care, Arthur

✓ Caressant Care, Fergus

✓ Wellington Terrace, Fergus

☐ Caressant Care, Harriston

☐ Strathcona Long Term Care,

☐ Royal Terrace, Palmerston

Patient:

Client #:

☐ Basic

☐ Semi

☐ Semi

☐ Semi

☐ Semi

☐ Semi

Select

Select

Select

Select

Select

Select

Select

## **Facility Choice List**

I. Bonny L. Parkinson	on behalf of	Donalda Smitl	h				
Patient or Substitute Decision	Maker		Myself or P	atient			
I understand the Waterloo Wellington LHIN (WWLHIN) will collect all necessary personal and medical information to determine eligibility for admission to a long term care home, arrange for appropriate assessments, maintain this information on file, and subsequently disclose information to the long term care homes of my choice.							
I acknowledge that I have been counselled about the reasons why this information is needed and I understand them. I understand the WWLHIN will update this information and will share it with the referring agents and the long term care homes of my choice.							
I understand that I may withdraw my removed from <u>all</u> waiting lists and the assessment there is a significant char	client must wait 12 weeks befo	re reapplying for L					
Date Feb 27, 2023	Signature BJ Park	IM DAM					
Date	Signature	Patient or Substitu	ute Decision N	//aker			
Please check ✓ up to 5 of the facilities below, check ✓ the order of preference (1st, 2nd, 3rd, 4th, 5th) and check ✓ the ype of accommodation (basic, semi-private or private).  Cambridge – North Dumfries							
☐ Cambridge Country Manor	1st 2nd 3rd 4th 5	th Select	Basic	Semi	☐ Private		
☐ Fairview Mennonite Home	1st 2nd 3rd 4th 5	th Select	☐ Basic		☐ Private		
☐ Golden Years Nursing Home	1st 2nd 3rd 4th 5	th Select	☐ Basic	☐ Semi	☐ Private		
☐ Hilltop Manor	1st 2nd 3rd 4th 5	th Select	☐ Basic		☐ Private		
☐ Riverbend Place	1st 2nd 3rd 4th 5	th Select	Basic	☐ Semi	☐ Private		
☐ Saint Andrew's Terrace	1st 2nd 3rd 4th 5	th Select	☐ Basic	☐ Semi	☐ Private		
☐ Saint Luke's Place	1st 2nd 3rd 4th 5	th Select	☐ Basic	☐ Semi	☐ Private		
Stirling Heights LTC Centre	1st 2nd 3rd 4th 5	th Select	☐ Basic		☐ Private		
Guelph – Puslinch							
☐ Eden House	1st 2nd 3rd 4th 5	<sup>th</sup> Select	☐ Basic	☐ Semi	☐ Private		
☑ The Elliott	1st 2nd 3rd 4th 5	th Select	☐ Basic		✓ Private		
☐ Lapointe-Fisher	1st 2nd 3rd 4th 5	th Select	☐ Basic	☐ Semi	☐ Private		

416 Facility Choice List Page 1 of 2

 $\square$  1<sup>st</sup>  $\square$  2<sup>nd</sup>  $\square$  3<sup>rd</sup>  $\square$  4<sup>th</sup>  $\square$  5<sup>th</sup> Select

1st 2nd 3rd 4th 5th Select

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> 🔽 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

✓ 1<sup>st</sup> 2<sup>nd</sup> 3<sup>rd</sup> 4<sup>th</sup> 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ✓ 5<sup>th</sup>

☐ 1<sup>st</sup> ✓ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>

☐ 1<sup>st</sup> ☐ 2<sup>nd</sup> ☐ 3<sup>rd</sup> ☐ 4<sup>th</sup> ☐ 5<sup>th</sup>



✓ Private

✓ Private

□ Private

□ Private

Private

✓ Private

☐ Private

☐ Private

☐ Private

Waterloo Wellington

Patient: Client #:

## **Facility Choice List**

Kitchener				
☐ Chartwell Westmount	1st 2nd 3rd 4th 5th Select	Basic		☐ Private
☐ Forest Heights LTC Centre	1st 2nd 3rd 4th 5th Select	Basic	☐ Semi	☐ Private
☐ Lanark Heights	1st 2nd 3rd 4th 5th Select	Basic		☐ Private
peopleCare A.R. Goudie	1st 2nd 3rd 4th 5th Select	Basic		☐ Private
☐ Sunnyside Home	1st 2nd 3rd 4th 5th Select	Basic		☐ Private
☐ Trinity Village Care Centre	1st 2nd 3rd 4th 5th Select	Basic		☐ Private
☐ Winston Park Nursing Home	1st 2nd 3rd 4th 5th Select	Basic	☐ Semi	☐ Private
Waterloo				
☐ Columbia Forest LTC Centre	1st 2nd 3rd 4th 5th Select	Basic		☐ Private
☐ Parkwood Mennonite Home	1st 2nd 3rd 4th 5th Select	Basic		☐ Private
☐ Pinehaven Nursing Home	1st 2nd 3rd 4th 5th Select	Basic	☐ Semi	☐ Private
☐ The Village at University Gates	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic		☐ Private
Wellesley – Wilmot – Woolwich				
☐ Barnswallow Place Care Community, Elmira ◆²	1st 2nd 3rd 4th 5th Select	☐ Basic		☐ Private
☐ Chartwell Elmira LTC Residence, Elmira ◆³	1st 2nd 3rd 4th 5th Select	☐ Basic	☐ Semi	☐ Private
☐ Twin Oaks of Maryhill, Maryhill	1st 2nd 3rd 4th 5th Select	Basic	☐ Semi	☐ Private
☐ Nithview Home, New Hamburg	1st 2nd 3rd 4th 5th Select	Basic	Semi	☐ Private
☐ Heritage House, St. Jacobs	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
Out-of-Region				
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	1st 2nd 3rd 4th 5th Select	☐ Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	1st 2nd 3rd 4th 5th Select	☐ Basic	☐ Semi	☐ Private
	1st 2nd 3rd 4th 5th Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	1st 2nd 3rd 4th 5th Select	Basic	☐ Semi	☐ Private
	☐ 1 <sup>st</sup> ☐ 2 <sup>nd</sup> ☐ 3 <sup>rd</sup> ☐ 4 <sup>th</sup> ☐ 5 <sup>th</sup> Select	Basic	☐ Semi	☐ Private
	1st 2nd 3rd 4th 5th Select	Basic	☐ Semi	☐ Private

◆¹ Formerly Saugeen Valley

♦² Formerly Leisureworld, Elmira

♦3 Formerly Chateau Gardens, Elmira

This is **Exhibit "I"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

A Commissioner for taking Affidavita

### Marie-Eve Gendreau

From: Bonny Parkinson <br/>
<br/>
Bonny Parkinson <br/>
Sonny.parkinson58@gmail.com>

**Sent:** May 17, 2023 3:30 AM

**To:** Benjamin Piper

**Subject:** Fwd: Authorization for admission **Attachments:** WW438 - D. Smith email Fri.pdf

----- Forwarded message ------

From: Plume-Campbell, Lee-Anne < Lee-Anne.Campbell@hccontario.ca >

Date: Mon, Mar 20, 2023 at 9:58 AM Subject: Authorization for admission

To: bonny.parkinson58@gmail.com <bonny.parkinson58@gmail.com>

For your records.

Lee-Anne Plume Campbell

**Placement Coordinator** 

. \_ .

Home and Community Care Support Services

www.healthcareathome.ca/

first.last@hccontario.ca

Tel: 1-519-883-5500x5158

Exceptional care -

wherever you call home

Lee-Anne Plume Campbell

**Coordonnatrice des Placments** 

Services de soutien à domicile et en milieu

communautaire

www.healthcareathome.ca/

first.last@hccontario.ca

Téléphone: 1-519-883-5500 poste 5158

Des soins exceptionnels, peu

importe où vous habitez

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# Authorization for Admission to a Long-Term Care Facility

# Autorisation d'admission dans un établissement de soins de longue durée

Clear/Replacer

Name/Nom	Date of birth/Date de naissance (dj/mm/ya)
Address/Adresse	I
Client eligibility for admission for/Client(e) admissible aux	
long-term/soins de longue durée	
short-stay/soins de courte durée	
crisis care/soins d'urgence	
Confirmed by Placement Co-ordination Service/Confirmation placements	par le service de coordination des Date (dj/mm/ya)
Long-Term Care facility name and address/Nom et adresse de	e l'établissement de soins de longue durée
Long-Term Care facility acceptance confirmed by/Consenteme	ent de l'établissement de soins de longue durée confirmé par
Date bed available/Place disponible le (dj/mm/ya)	Date of admission/Date d'admission (dj/mm/ya)
Comments/Commentaires	
Authorized signature of PCS/Signataire autorisé(e) du SCP	Date (dj/mm/ya)

Print/Imprimer

White – facility file; Blanche – copie de l'établissement, Canary – PCS file; Jaune – copie du SCP;

Pink- client Rose – copie du client/de la cliente

2499-69 (01/09) - REVISED 04/22

7530-5250

This is **Exhibit "J"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.



Q Search

Sign In

### Marketplace

# Top 30 Ontario long-term care homes with most reported violations

Numbers are aggregated from long-term care inspection reports spanning 5 years

CBC News · Posted: Oct 23, 2020 4:00 AM EDT | Last Updated: October 23, 2020





When a home is caught violating the Long-Term Care Homes Act during an inspection, it is issued a written notice that appears on its inspection report. Sometimes a written notice is

accompanied by another notation that may require or recommend action by the home.

The following table shows Ontario's long-term care homes with the most written notices cumulatively from Jan. 1, 2015 to Dec. 31, 2019:

These numbers are aggregated from inspection reports pulled from the Ministry of Long-Term Care's website on Aug. 20, 2020. The "written notices" issued in those reports are sometimes accompanied by other notations that may require action from the home.

The harshest punishment that can be issued against a long-term care home at this time is a "director's order," which could include a temporary management takeover or a cease admissions order, which can cost a home money if the order sticks long enough to result in empty beds.

Those orders are very rare — there are less than 40 posted on the government's website since 2015.

More often, homes receive a "voluntary plan of correction," (VPC) meaning they have to write a plan to correct the issue, which they can choose whether or not to carry out.

## **Data analysis**

Over 10,000 inspection reports from approximately 632 long-term care homes (626 current and 6 closed) with posting dates between Jan. 1, 2015 and Dec. 31, 2019 were scraped for total counts of violations of the Long-Term Care Homes Act. The reports came from the government website.

To examine the most serious safety offences, 21 specific violation codes were scraped to identify repeat offenders. The codes chosen were related to abuse, failure to report abuse, reporting abuse; infection control and prevention; medication errors, storage or management; neglect, indicators of neglect like failure to provide baths, insufficient hydration, poor oral care and nutrition violations.

• MARKETPLACE 85% of Ont. nursing homes break the law repeatedly with almost no consequences, data analysis shows

• **EXCLUSIVE** Comprehensive nursing home inspections caught up to 5 times more violations. Why did Ontario cut them?

Not all violations are dangerous. Some may be related to lesser violations like food substitutions, etc. To account for this, we only included repeat offenders for the 21 most egregious violations in our analysis of repeat offenders.

The government can add or take down reports from the website at any time, to amend a deadline within the report for example. Therefore, numbers can fluctuate slightly from day to day.

• She's 28, survived COVID-19, and is living in a long-term care home with 200+ violations

This data was last scraped Aug. 20, 2020 and is accurate to that date. At least 5 homes in the database are currently closed. We have included their data in our analysis because they were open for all or part of the five year window.

Click <u>here</u> to see the methodology of our investigation and statements from those featured in our story.

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This is **Exhibit "K"** referred to in the Affidavit of **Bonny Parkinson**, sworn this 25 day of May 2023, in accordance with O. Reg 431/20, Administering Oath or Declaration Remotely.

### **APRIL 2022**

# **Choosing a Long-term Care Home**



Making the decision to move to a long-term care home is a life-changing step for you and your family. It is important that you have all of the information you need to choose the home that is right for you. There are many things to consider, including the level of care you require, location, availability and cost.

Your Local Health Integration Network Care Coordinator can help you think through your decision. If you are able, we recommend that you and your family visit the homes you are interested in and ask questions before making a final decision.

Each person who applies for long-term care may choose a maximum of five (5) homes anywhere in Ontario, in order of preference. These decisions will help determine the amount of time a person waits for long-term care. If you need care urgently, you are able to add more homes to your choice list. If you move to a home that is not your first choice, you may stay on the waiting list for your first choice.

For more information, please speak with your Care Coordinator at 519 748 2222. We are here to help.

As you make your decision, here's some information to keep in mind.

36 is the number of long-term care homes in Waterloo Wellington.

3,927 is the number of long-term care home spaces in Waterloo Wellington.

### **About the Information in this Report**

There are many factors to be considered when choosing a home. The size of the waiting list or the number of people on the wait list in homes you are considering may be important to you.

This document provides information about waiting lists in long-term care homes in this region; the wait list is not an indication of wait time or how long an individual will wait to access care.

When reviewing this information, please note the following:

Each individual may choose up to 5 homes and up to 3 bed types in each home. This means that one person may be represented on multiple waitlists. The number of days waited are presented as the experience of 9 out of 10 people or 90%. You may wait for a longer or shorter period of time, depending on your circumstances and the number of available beds.

# **HOME AND COMMUNITY CARE SUPPORT SERVICES** Waterloo Wellington

### **APRIL 2022**

NUMBER OF CLIENTS WAITING FOR LTCH BY ACCOMMODATION TYPE (Data as of April 30, 2022)						
		Average number of beds that are available each month	Basic - # of Clients Waiting	Semi_Private - # of Clients Waiting	Private - # of Clients Waiting	Clients_Waiting - Total
Barnswallow	Place Care Community	2	100	N/A	106	175
Cambridge C	ountry Manor	1	51	20	19	66
Caressant Ca	are Arthur Nursing home	1	18		14	32
Caressant Ca	are Fergus Nursing Home	2	8		19	25
Caressant Care Harriston Nursing Home		2			6	12
Chartwell Elm	nira LTC Residence	1	49	23	62	105
Chartwell We	stmount	3	318	N/A	254	513
Columbia For	est Long-term Care Centre	4	172	N/A	129	268
Derbecker's I	Heritage House	2	45	25	69	107
Eden House	Care Facility	1	135	62	126	245
Elliott Home		3	433	N/A	410	713
Fairview Men	nonite Home	2	303	N/A	262	496
Forest Height	s Long-term Care Centre	3	78	15	19	94
Golden Years	Nursing Home	2	71	10	32	97
Hilltop Manor		6	176	N/A	110	259
LaPointe-Fish	ner Nursing Home	2	66	23	43	102
Lanark Heigh	ts Long-term Care	6	140	N/A	99	219
Morriston Par	k Nursing Home	1	43	19	32	70
Nithview Hom	<u></u> <u>1e</u>	3	55	34	75	116
Parkwood Me	ennonite Home	2	302	N/A	362	569
peopleCare A	AR Goudie	1	216	N/A	105	286
Pinehaven Nu	ursing Home	1	87	21	57	134
Riverbend Pla	ace_	1	129	43	96	218
Royal Terrace	9	2	32	21	56	81
Saint Luke's I	Place	2	196	72	165	337
Saugeen Vall	ey Nursing Centre	7	455	N/A	360	698
St. Joseph's I	Health Centre	4	200	70	147	335
St. Andrew's	<u>Terrace</u>	3	247	N/A	167	373
Stirling Heigh	<u>ts</u>	3	69		53	103
Sunnyside Home		8	650	N/A	464	961
The Village at University Gates		4	419	N/A	517	814
The Village of Riverside Glen		6	435	N/A	434	750
The Village of Winston Park		1	336	133	388	659
Trinity Village Care Centre		4	347	N/A	215	497
Twin Oaks of Maryhill		0	26	8	14	40
Wellington Te		7	335	N/A	340	556
N/A	No beds of this type exist at this ho					
	Cell surpressed due to cell counts	<=5				

Cell surpressed due to cell counts <=5

Some Long Stay Beds may not be available for occupancy due to bed/room being used for isolation, undergoing renovations/ repairs, etc., this can fluctuate Long Stay Beds currently excludes 3-4 wardroom beds closed due to Directive #3

### **APRIL 2022**

### To Learn More About Individual Long-term Care Homes, Visit:

Ontario Long-term Care Homes Reports

Health Quality Ontario Long-term Care Sector Performance

### **Placement Priority Categories**

Each person who applies for long-term care is assigned a priority category. The priority category of each person on the waitlist also affects wait time.

- **Category 1** People who need immediate admission to long-term care and cannot have their needs met at home, or who are in hospital, when hospital is in crisis. People in a long-term care home that is closing within 12 weeks.
- **Category 2** People who need to be reunified with their spouses/partners who are currently residing in a long-term care home, and who meet eligibility requirements (including care needs).
- **Category 3A** People waiting for a long-term care home serving those of a particular religion, ethnic origin or culture. People who have high care needs, but can still be supported at home until a bed becomes available. People in hospital waiting for long-term care. People in a long-term care home seeking transfer to their home of choice.
- **Category 3B** People waiting for a long-term care home serving those of a particular religion, ethnic origin or culture. People with care needs who are currently managing at home with supports. Wait times for clients in this category are much longer.
- **Category 4A** People with care needs who are currently managing at home with their supports. Wait times for people in this category are much longer.
- **Category 4B** People with care needs who are currently managing at home with supports. Wait times for people in this category are much longer.
- **Veteran** People with care needs who are currently managing at home with supports. Wait times for clients in this category are much longer.



# ONTARIO HEALTH COALITION AND ADVOCACY CENTRE FOR THE ELDERLY

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HIS MAJESTY THE KING IN RIGHT OF ONTARIO AS REPRESENTED BY THE ATTORNEY GENERAL OF ONTARIO, THE MINISTER OF HEALTH, and THE MINISTER OF LONGTERM CARE

**Applicants** 

Respondents

Court File No. CV-23-00698007-0000

### ONTARIO SUPERIOR COURT OF JUSTICE

Proceeding commenced in Toronto

### AFFIDAVIT OF BONNY PARKINSON (Affirmed May 25, 2023)

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