

## Ontario COVID-19 Assessment Centres:

*As of March 30, 2020- The Ontario Health Coalition has compiled this list from trusted media sources, hospital and public health websites, and by calling hospitals directly to confirm information. Please note things are changing rapidly. Different assessment centres have different criteria for access. Some do testing on site, some do not. This information is correct as of today. Please call or visit the websites of the hospital/assessment centres or public health units indicated below to check current status. As tests become more available they may be able to test more people. New assessment centres are being added daily.*

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People are wondering how and where to get tested. Many hospitals, Public Health Units and/or the Ontario government have set up assessment centres that are in separated areas of the hospital, or are drive-through, in trailers on hospital property, are offsite. This is to minimize the risk of transmission to other patients. Here is a list of the Assessment Centres in Ontario that we have been able to find and the testing criteria at this moment. Please note: information is changing quickly. Please confirm all information on your local public health unit website if you can. If the Ministry of Health puts together a comprehensive list for the province we will send out the link.

Please note:

- The Ministry of Health website now has a statement requesting that people not go to assessment centres unless they have been referred by a health care professional. The Ministry is asking people to call their primary care provider or Telehealth Ontario at 1-866-797-0000. However, some people cannot access a referral. Some assessment centres are allowing walk-ins as noted below. Some are not. Below, you will see that some assessment centres are asking people to call local Public Health Units or Telehealth. It seems clear that if you have a primary care provider (doctor, nurse practitioner, family health team, community health centre or the like) and you can get through, please contact them first.
- On Friday, March 13 the Ontario government announced only those with the most serious cases would be tested as they are rationing tests. The government of Ontario has directed hospitals to test only those with severe symptoms. It should be noted that some municipalities have since updated their testing criteria. For example, City of Toronto can be found here (<https://www.toronto.ca/home/covid-19/covid-19-health-advice/covid-19-assessment-centres/>). Criteria may also differ slightly from one assessment centre to the next. The following groups have been prioritized for testing by the Ontario government<sup>[1]</sup>:
  - o Symptomatic contacts of confirmed cases, until community transmission is established
  - o Individuals admitted to hospital with acute respiratory illness
  - o Health care workers with acute respiratory illness

- o Individuals with acute respiratory illness who reside in long term care homes and retirement homes
- o Individuals with acute respiratory illness who reside in other institutions and as directed by local public health officials
- o Health care workers as part of a health care institutional outbreak and as directed by local public health officials
- o First Nations community members living on-reserve with acute respiratory illness
  - Some hospitals are telling patients not to come in directly so that they do not get overwhelmed, they are asking for patients to get a referral. Some hospitals are telling patients that they can go to the assessment centre to be assessed as to whether they meet the criteria for a test. Some assessment centres are doing the tests (by that we mean taking the nasal swabs of patients) and some are not.

We have included information where we can find it, about what the instructions are for each town. Generally information is available on your local public health website under “COVID-19 updates” or similar heading. [Here](#) is the list of public health units/locations/contact.

**The Ministry of Health in Ontario is asking people who have symptoms of COVID-19 (new dry cough, fever, difficulty breathing, potentially some other flu-like symptoms) to use a self-assessment tool – link is [here](#) -- *first, then after you have used the self-assessment tool, call:***

- **your primary care provider (family doctor, nurse practitioner, community health centre) or**
- **call Telehealth Ontario at [1-866-797-0000](#) or**
- **call your local Public Health Unit (list is [here](#)). (Note: it seems that some Public Health Units are overwhelmed and asking people not to call, but to call their primary care provider first.**

**If you are seriously sick** please don't let the attempts to ration tests and reduce overload on the system prevent you from getting the care you need. Everyone is simply trying to get the care to those who need it the most first.

#### **Northern Ontario:**

**Elliot Lake:** An assessment centre has opened at St. Joseph's hospital in Elliot Lake. The hours of operation are Monday to Friday between the hours of 9:30 am and 2:00 pm. Patients exhibiting symptoms of COVID-19 should self-isolate for fourteen days. Patients are asked not to visit the Emergency Department unless it is a medical emergency. Patients should call the Elliot Lake Family Health Team at 705-461-8882 if they are concerned that they could have been exposed to COVID-19. Patient inquiries will be screened and telephone interviews will be

conducted to determine if a patient should be tested. Under physician orders, a Registered Nurse will be deployed to conduct the COVID-19 test at the patient's home.

**Espanola:** A mobile COVID-19 assessment centre has opened for the residents of Espanola. The response team can be accessed by appointment only. Referrals can be made by any of the following services: Telehealth Ontario, Public Health Unit Sudbury & Districts, Sagamok Wellness Centre, Birch Island Health Centre, or by a family physician's office. If you meet the screening criteria, your health-care provider will give you the number for the COVID-19 assessment centre phone line. The phone line will answer calls from 8:00 am to 4:00 pm daily from Monday to Friday. The response team will run from 8:00 am to 8:00 pm seven days a week.

**Fort Frances:** An assessment centre is open in Fort Frances at the Community Counselling Building, 206 Victoria Avenue. The centre is operating seven days a week between the hours of 8:00 am and 4:00 pm. Use the Victoria Street entrance and please note on-site directions will be given. The assessment centre sees patients by appointment only. Walk-in appointments are prohibited. Contact Telehealth Ontario (1-866-797-000) or the Northwestern Health Unit (1-807-468-7109) to determine if you require an appointment at the assessment centre. If you require an appointment, Telehealth Ontario or the Northwest Health Unit will contact the assessment centre to identify your need for an appointment. The assessment centre will then contact you to schedule an appointment.

**Kenora:** An assessment centre has been opened at the Lake of the Woods District Hospital at 21 Sylvan Street. The assessment centre sees patients by appointment only. Walk-ins are prohibited. To schedule an appointment, call the Northwestern Health Unit, they can be reached at 807-468-3147 during regular office hours (i.e. Monday to Friday from 8:30 am to 4:30 pm). If it is after regular office hours call 807-468-7109. Please note, the assessment centre is slated to be moved to the former land ambulance base next to Paterson Medical Clinic.

**Manitoulin:** Assessment centres have opened at both the Little Current and Mindemoya hospital sites to test possible cases of the virus away from the main hospital. COVID-19 testing is by appointment only. Anyone wishing to be tested must have a fever above 38 degrees Celsius and a new or worsening cough. They must have, in the 14 days before experiencing symptoms, been outside of Canada, had close contact with a confirmed or probable COVID-19 case or had close contact with someone who had COVID-19 symptoms and was themselves outside of Canada. Those who match the above criteria must call MHC at 705-368-2300 for Little Current or 705-377-5311 for Mindemoya and follow the phone prompts to reach the COVID-19 assessment line. That phone number will be monitored from 9:00 am to 5:00 pm every day. For the people whose symptoms warrant an in-person assessment, they will be given a time slot to visit one of the two sites which are open from 1:00 pm to 5:00 pm from Monday to Friday.

**North Bay:** An assessment centre is open at the North Bay Regional Health Centre (NBRHC), located at 50 College Dr. The assessment centre has an entrance on the west end of the building, and has been sealed off from the rest of the hospital. When we called the hospital to ask about the assessment centre, we were told that if a person is experiencing symptoms to first call the Public Health Unit for instructions at 1-800-563-2808 or 705-474-1400. As noted above, please

use the Ministry of Health COVID-19 self-assessment tool [here](https://covid-19.ontario.ca/self-assessment/#q0) (<https://covid-19.ontario.ca/self-assessment/#q0>).

**Rainy River:** An assessment centre is open in Rainy River at the Rainy River Health Centre, 115 Fourth Street. The centre is operating seven days a week between the hours of 1:00 pm and 3:00 pm. The entrance to the assessment centre is off Mill Avenue, near the back of Rainy River Health Centre. On-site directions will be given. The assessment centre sees patients by appointment only. Walk-in appointments are prohibited. Contact Telehealth Ontario (1-866-797-000) or the Northwestern Health Unit (1-807-468-7109) to determine if you require an appointment at the assessment centre. If you require an appointment, Telehealth Ontario or the Northwest Health Unit will contact the assessment centre to identify your need for an appointment. The assessment centre will then contact you to schedule an appointment.

**Red Lake:** An assessment centre is open in Red Lake at the Red Lake Margaret Cochenour Memorial Hospital. Access to this centre is by appointment only. Walk-in appointments are prohibited. Please contact the Assessment Centre at 807-727-7035 between the hours of 9:00 am and 3:00 pm, Monday through Friday to schedule an appointment, if necessary.

**Sault Ste. Marie:** Assessments and testing are being done at the former Kal Tire location at 165 Drive In Road, near the Sault Area Hospital. Patients must call first and be screened by phone. Walk-ins are prohibited. You must have symptoms (fever over 38 degrees Celsius) and/or cough (new or worsening) and in the last 14 days prior to the onset of symptoms have travelled outside of Canada, or had close interactions with a confirmed or probable case of COVID-19, or had close interactions with someone who has symptoms of COVID-19 who recently travelled outside Canada or to an impacted area within Canada.. People in the Algoma region experiencing symptoms are encouraged to call the COVID-19 Assessment Centre at 705-759-3434 ext. 7152 between the hours of 8 a.m. – 8 p.m., 7 days per week. People will be assessed by phone and scheduled to go in if they meet the criteria. Individuals with general questions should not call Sault Area Hospital. Instead, please contact Algoma Public Health at (705) 759-5404 (toll-free 1-866-892-0172 ext. 5404) or visit their [website](#).

**Sudbury:** Assessments and testing are being done a block from the hospital at Health Sciences North Research Institute at 56 Walford Rd in Sudbury. This screening is by appointment only. Walk-ins are prohibited. For an appointment at the assessment centre the following criteria must be met: Fever (over 38 degrees Celsius) and/or cough (new or worsening) and in the last 14 days prior to the onset of symptoms have travelled outside of Canada, or had close interactions with a confirmed or probable case of COVID-19, or had close interactions with someone who has symptoms of COVID-19 who recently travelled outside Canada or to an impacted area within Canada. . For patients who may have difficulty going in for an assessment, arrangements will be made for an assessment at home from an employee of the Greater Sudbury Community Paramedicine Program. An individual who meets the criteria above must call the assessment centre at 705-671-7373 between 9 a.m. and 5 p.m. rather than going to the hospital's emergency department. Basic intake information will be taken and a clinician will call them back for the next steps. Anyone with general questions should call Public Health Sudbury & Districts at 705-522-9200 or toll-free 1-866-522-9200 and not the hospital.

**Thunder Bay:** The assessment centre is located in a series of trailers just outside the emergency department at Thunder Bay Regional Health Sciences Centre. It is meant to serve only those directed there for screening by Telehealth Ontario or the Thunder Bay District Health Unit. Patients must have a referral. Walk-ins are prohibited. Anyone concerned they may be experiencing symptoms of the virus should call the health unit at (807) 625-5900 or Telehealth at 1-866-797-0000.

**Timmins:** An assessment centre has been set up in Timmins, located at Intrepid Place, which is located within the Canadian Mental Health Association Cochrane Timiskaming Branch building at 330 Second Ave., Suite 201. The centre is open from Monday to Friday between the hours of 8:30 am and 12:30 pm. The centre is by appointment only and does not provide walk-in service. A referral is required from a family doctor, Public Health or Telehealth. The local health unit can be reached at 705-267-1181 or 1-800-461-1818. The number for Telehealth Ontario is 1-866-797-0000.

### **Southwestern Ontario:**

**Brant County:** An assessment centre is open at the civic centre auditorium in Brantford, located at 79 Market Street South. The hours of operation are between 11:00 am and 7:00 pm, seven days a week. The process begins with a self-assessment, which means answering a series of questions which can be found at [covid-19.ontario.ca/self-assessment/#q1](https://covid-19.ontario.ca/self-assessment/#q1). Depending on the answers to the self-assessment questions, a recommendation could be made to seek a clinical assessment for COVID-19 over the phone. People will be directed to call Telehealth Ontario at 1-866-797-0000 or their health-care providers. After completing those steps, potential COVID-19 patients then would call the Brant Community Healthcare System hotline at 519-751-5818 to book an appointment at the assessment centre. Such a referral is required, as walk-ins are prohibited at the assessment centre.

**Chatham:** The Chatham-Kent Health Alliance (CKHA) has a COVID-19 Assessment Centre at 47 Emma Street in Chatham in partnership with the Chatham-Kent Public Health Unit. Hours of operation will be between 9 a.m to 5 p.m., seven days a week with potential to expand based on need. The hospital is telling patients not to walk in. Call family doctor, telehealth or the Health Unit first. Phone number for Chatham Public Health: 519-355-1071 ext 1900.

**Guelph:** Guelph's COVID-19 assessment centre has opened at 65 Delhi Street. The centre is open seven days a week between the hours of 8:00 am and 8:00 pm. The centre is advising residents not to visit the centre if they do not have symptoms or if symptoms are mild. If symptoms are moderate with fever, cough or shortness of breath, the centre is advising residents to call their family doctor to arrange an over-the-phone assessment. The family doctor may decide that it is best for you to go to the assessment centre. Alternatively, you can call Wellington-Dufferin-Guelph Public Health at 1-800-265-7293 ext 7006 to conduct an over the phone assessment with a public health nurse. If deemed necessary they will schedule you an appointment at the assessment centre.

**London:** An assessment centre has opened at Oakridge Arena, 825 Valetta Street. It is an assessment centre but does not actually conduct the tests for COVID-19. Hours: 11:00 a.m. to

7:00 p.m. This assessment centre is an out-of-hospital clinic where people can be seen by a healthcare provider for COVID-19 related concerns, rather than have them visit an Emergency Department, Urgent Care Centre or their family doctor's office. It is intended to educate and provide further medical guidance as well as to triage individuals and determine the next steps in their care. There will be no medication or treatment onsite at the COVID-19 Assessment Centre. There is no testing done at this centre.

A second assessment centre in London is open at the Carling Heights Optimist Community Centre at 656 Elizabeth St. Hours are from 11 a.m. to 7 p.m. seven days a week. This assessment centre, run by the Public Health Unit, is not currently doing the tests at that site, they are assessing people for testing. The Health Unit recommends anyone concerned first consider a self-assessment, under guidelines provided by the [here](https://covid-19.ontario.ca/self-assessment/#q0) (<https://covid-19.ontario.ca/self-assessment/#q0>). People can also contact Telehealth at 1-866-797-0000.

**Sarnia-Lambton:** An assessment centre has opened in Sarnia, however the address of the facility operated by Bluewater health is not being made public. Walk-ins are prohibited. People must call their primary health care provider who will conduct an assessment and if it is determined that further testing is necessary the primary provider will schedule for the patient an appointment at the assessment centre. The assessment centre will call the patient to schedule an appointment. People are advised to go to the ER if they are acutely ill.

**Windsor:** An assessment centre has been opened at the Windsor Regional Hospital at the former outpatient clinic entrance (off Goyeau St.). It is a segregated area next to the Ouellette campus emergency department. It is open 9:00 am - 4:00 pm, seven days a week, and expanded based on demand. Please note, there will be no access into the main hospital from this area or access into the COVID-19 Assessment Centre from the main hospital. All-access will be from the entrance off of Goyeau Street. Only those who meet the case definition for COVID-19 will be tested. Right now, that includes: people with symptoms including a fever, dry cough and shortness of breath, people who have travelled to an area that has been affected and are experiencing symptoms, or people who have come into contact with a probable or confirmed case of the disease. Before going to the assessment centre, people who are concerned about potential exposure are asked first call their primary care provider (family doctor/nurse practitioner or equivalent), or the Windsor-Essex County Health Unit 519-258-2146 ext. 1420 or Telehealth 1-866-797-0000. The hospital asks that you check their dedicated [COVID-19 webpage](#) for updates as this information is subject to change at any time.

**Hamilton/Niagara:**

**Note: for Brantford pls see Southwestern Ontario.**

**Hamilton:** Assessment centres are at the St. Joseph's Healthcare King Campus Urgent Care centre at 2757 King St. E. and in the west end at the West End Clinic at 690 Main St. W. The St. Joseph's Healthcare King Campus Urgent Care Centre will be open from 4:00 pm to 8:00 pm Monday to Friday and from 10:00 am to 4:00 pm on Saturday and Sunday. The West End Clinic is open from 5:00 pm to 8:00 pm Monday to Friday and from 9:00 am to 5:00 pm on Saturday and Sunday. Hamilton test centres will only see people by appointment who have a referral from

their doctor or public health. A potential third centre on standby is the Stonechurch Family Health Centre. The centres will only test those who have symptoms and meet certain criteria.

**Niagara:** An assessment centre is open at 5673 North St. in Niagara Falls behind Greater Niagara General Hospital, it will be used as a hub to assess and test people who are suspected of having the infection. The centre is accessible only by referral from the Public Health Unit. Walk-ins are prohibited.

A second centre has opened in the Niagara region, in St. Catharines. It is located behind the Walker Family Cancer Centre at the rear of the St. Catharines Site at 1200 Fourth Ave. There is signage at the site to direct people to the centre and parking. Those who believe they have been exposed to COVID-19 can contact Public Health at 905-688-8248 ext. 7019 or toll free at 1-888-505-6074 for an initial screening. Based on that assessment, patients may be referred to the Assessment Centre. Walk-ins are prohibited. Anyone needing emergency care should call 911 or go to the nearest Emergency Department.

### **Toronto:**

Assessment centres are open at the following sites. They have different rules and criteria.

**Humber River Regional Hospital:** An assessment centre is open at 2111 Finch Avenue West. Hours: Monday to Friday from 12:00 pm to 8:00 pm. Use the west entrance for assessments. People are asked to do a self-assessment before showing up at the centre. For more information call the centre at 416-744-2500. The hospital is advising patients to call Telehealth Ontario first to be screened at 1-866-797-0000 or use the self-assessment tool prior to going to the assessment centre.

**Michael Garron Hospital (East Toronto):** An assessment centre is open at the hospital at 825 Coxwell Avenue, outpatient clinic location in D-wing, 1st floor; accessed from Mortimer Avenue. No walk-ins. By appointment only. Hours: 7 days/week, 8 a.m. to 8 p.m. The COVID-19 Assessment Centre provides screening, assessment and testing for individuals in East Toronto who are experiencing possible symptoms of COVID-19. Community members with potential COVID-19 symptoms (e.g. fever, new or worsening cough, sore throat, headache, muscle aches, fatigue, runny nose and joint aches) who feel they need to be assessed for COVID-19 should phone the Assessment Centre. On the call, patients will be screened for travel and contact history and symptoms, and guided to self-monitor, self-isolate at home, come to the Assessment Centre, or go to the Emergency Department. The Assessment Centre is not open for walk-in visits. Please call ahead to book an appointment: 416-469-6858. Patients who need to go to the Assessment Centre will be offered a booked appointment. The hospital's 24-hour emergency department has a dedicated zone for assessment also.

**Mount Sinai Hospital (downtown):** The assessment centre is not open yet. (It may be open on Friday, but this is not confirmed) When it is open, the hospital is listed as having a COVID-19 assessment centre at the hospital at 600 University Avenue on the ground floor, open Monday to Friday 11 a.m. – 6 p.m. The link to the website does not provide any additional information. You



can reach the hospital at 416-586-4800. Again, please note, at the time of writing this list the assessment centre is not open yet.

**North York General Hospital (Leslie St. just north of the 401):** An assessment centre is located in the emergency department is open from 11:00 am to 11:00 pm seven days a week. The hospital is encouraging people to do a pre-assessment by calling Telehealth Ontario (1-866-797-0000) or by using the Toronto COVID-19 Self-Assessment Tool at <https://covid19toronto.ca/>. There are no further requirements at this time. For more information call the main line at 416-756-6000.

**Scarborough Hospital – Birchmount Road site:** An assessment centre is located in front of the hospital. At this time, patients will not be tested unless they are demonstrating serious symptoms. The hours of operation 9:00 am to 6:00 pm seven days a week. The hospital is encouraging people to do self-assessment first online by visiting [www.shn.ca/covid-19](http://www.shn.ca/covid-19). For more information call the main line at 416-495-2400.

**Scarborough Health Network – Centenary Hospital:** An assessment centre is open in Scarborough at the Centenary hospital, located at 2867 Ellesmere Rd. The centre is open seven days a week between the hours of 10:00 am to 7:00 pm. The centre is located outside of the hospital building, on the East side heading toward the Emergency department, and is accessible from Neilson Rd. Please follow the directions on-site. Visit the centre only if you have symptoms of a respiratory tract infection or fever, including cough, sore throat, headache, muscle aches, fatigue, runny nose, or joint aches, AND if you have been instructed by Public Health to visit the centre, or if you work in a vulnerable or at risk setting. These settings include, school or childcare centres, retirement homes, homeless shelters, prisons, or any healthcare setting such as hospitals, long-term care facilities, complex continuing care, rehabilitation centres, and dialysis centres, or other settings with vulnerable populations.

**Sunnybrook Health Sciences Centre (Blythwood Rd. North of Eglinton Ave. E. and Bayview Ave.):** An assessment centre is now open at the hospital. People who are going to the Assessment Centre must enter through the U-Wing entrance. Do not enter Sunnybrook through any other entrance. Patients are encouraged to call Toronto Public Health first before coming to their assessment centre. Walk-ins are now permitted. Hours of operation: 11:00 am to 9:00 pm seven days per week. For more information call the main line of the hospital at 416-480-6100. People with symptoms of fever, cough, sore throat, headaches, muscle aches, fatigue, runny nose and who work (or have close contacts who work) in the following settings should go to the assessment centre: in a long-term care facility, in complex continuing care, in a rehabilitation centre, in an acute care hospital, dialysis centre, retirement home, homeless shelter, prison or other settings with vulnerable populations. Other individuals from the community who are experiencing symptoms who should go to the assessment centre, include: those older than 60 who have heart disease, diabetes, lung disease, active cancer or are on dialysis. Only one person per household will be tested.

**UHN Toronto Western Hospital (Dundas & Bathurst):** An assessment centre has opened at Toronto Western hospital, located at 347 Bathurst St., on the northeast corner of Bathurst and Dundas St. Before coming to the Assessment Centre, the hospital is encouraging people to check



the self-assessment tool at <https://covid19toronto.ca> or call Telehealth Ontario at 1 866 797 0000. An appointment is not required. The centre is open seven days a week between the hours of 12:00 pm to 8:00 pm.

**Unity – St. Joseph’s Health Centre (near Parkdale/High Park):** An assessment centre is open on the first floor of the Sunnyside building. Enter from Sunnyside Avenue beside the parking lot. The centre is open from 9:00 am to 9:00 pm seven days a week (for now). Must arrive before 8:30 pm to be seen. For more information call the hospital’s main line at 416-530-6000.

**Unity – St. Michael’s Hospital (downtown):** An assessment centre is across the street from the hospital on the first floor of the Li Ka Shing building (38 Shuter Street). Hours: from 9 am to 7 pm seven days a week. In alignment with new Toronto Region COVID-19 Hospital Operations group guidelines, COVID-19 Assessment Centres will now focus on symptoms, and testing in the assessment centres will be limited to those who have mild symptoms and are at risk of transmitting COVID-19 to large groups of people, including: those who work in at-risk settings (i.e. hospitals, long-term care), those who reside in vulnerable settings (i.e. homeless, prison, retirement home), those who have been sent by Toronto Public Health (i.e. from areas with active cluster outbreaks). Everyone else, including those with mild symptoms who have returned from travel, does not need testing unless they get sick enough to go to the Emergency Department, according to the website. Must do a pre-assessment over the phone first before visiting the assessment centre. To do the pre-assessment over the phone call 416-360-4000.

**Women’s College Hospital (downtown):** A walk-in assessment centre is at the hospital, 76 Grenville Street. To get to the assessment center enter through the back entrance of the hospital. Hours of operation from 9 am to 8 pm. seven days a week. You do not need an appointment but note this is not an urgent care centre – the only service being provided is COVID-19 assessment. Children under the age of two are currently not being seen at the assessment centre. For more information call 416-323-6400.

#### **GTA:**

**Georgetown:** An assessment centre is open at Georgetown hospital at 1 Princess Anne Dr., Georgetown, Ontario. Patients are seen by appointment only. To make an appointment call the Halton Health Care COVID-19 telephone hotline 905-203-7963.

**Milton:** An assessment centre is open at Milton District Hospital at 725 Bronte Street South, Milton. Patients are seen by appointment only. To make an appointment call the Halton Health Care COVID-19 telephone hotline 905-203-7963.

**Oakville:** An assessment centre is open at Trafalgar Memorial Hospital, 3001 Hospital Gate, Oakville. Patients are seen by appointment only. To make an appointment call the Halton Health Care COVID-19 telephone hotline 905-203-7963.

**Markham/Stouffville:** An assessment centre is located at the Markham site. The COVID-19 Assessment Centre cannot be accessed from inside of the hospital. The entrance is located on the south side of the hospital, east of the Emergency Department, see [map](#). COVID-19 Assessment

Centre parking is in lot #7. Hours: 10 a.m. – 6 p.m., daily (Hours may change based on community need and volume). The assessment centre provides screening, assessment and testing for individuals in Markham, Stouffville, Uxbridge and surrounding area who are experiencing possible symptoms of COVID-19. Before coming to the COVID-19 Assessment Centre, patients should call Telehealth 1-866-797-0000, York Region Public Health 1-877-464-9675, or their family doctor. They will advise on the best course of action, and whether or not to go to the Assessment Centre.

**Newmarket:** An assessment centre is open at Southlake Regional Health Centre, located at 596 Davis Drive in Newmarket. The assessment Centre located in the Ambulance Bay next to the Emergency Department. The hours of operation are between 9:00 am and 9:00 pm, seven days a week. The centre is recommending people use the Ontario Ministry of Health's self-assessment tool (<https://covid-19.ontario.ca/self-assessment/#q0>) to help determine if they should come to the assessment centre. The centre is taking walk-ins but it should be noted that not all those arriving to the centre will be tested. Patients sent to the Assessment Centre will be assessed by a physician, who will make a clinical determination if a test is required.

#### **Peel:**

The **Credit Valley** Hospital has an assessment centre located at the hospital at 2200 Erin Mills Parkway. Hours of operation are between 8:00 am to 9:00 pm, seven days a week. To get tested, the hospital is telling patients to go to the Emergency Department at the hospital where they will conduct preliminary screening and direct you to get further testing done if necessary. For more information call the main line of the hospital at 905-813-2200.

The **Mississauga** Hospital has an assessment centre located on the premises of the hospital. The address of the hospital is 100 Queensway West. Hours of operation are between 8:00 am to 9:30 pm. Walk-ins, are prohibited. Patients must call Peel Public Health first 905-799-7700, or alternatively can visit the Emergency Department.

William Osler Health System has an assessment centre located at **Peel Memorial Centre** at 20 Lynch Street, Brampton. Hours of operation are between 10:00 am to 8:00 pm, seven days a week. No referral necessary. Any person who has mild symptoms of Upper Respiratory Tract Infection/Flu-like Illness and to which any of the following criteria apply will be assessed: fever greater than or equal to 38 degrees Celsius, underlying immunocompromised (e.g., Chemotherapy, HIV/AIDS, Dialysis), over the age of 60 years, referred by public health due to contact with a confirmed or probable case of COVID-19, health care workers in any acute care, long-term care or primary care setting (prioritized).

An assessment centre has been opened by the Headwaters Health Care Centre in **Orangeville** at the top parking lot of 140 Rolling Hills. Hours: 8:00 am to 8:00 pm. Anyone with mild symptoms is being recommended to stay home and self-isolate. Directional signage and directional assistants will be available to direct drivers to the drive-through COVID-19 assessment centre. A member of the care team will assess them while they are still in the vehicle. Based on the initial assessment made by the care team, a decision will be made whether or not to test for the virus.

**Richmond Hill:** An assessment centre is open at Mackenzie Health at 15 Trench St., Richmond Hill. Walk ins are prohibited. Referrals must be from Public Health at 1-800-361-5653 or Telehealth Ontario at 1-866-797-0000.

### **Central Ontario/Grey Bruce:**

**Barrie:** An assessment centre is open, located at the back of the Eagle Ridge complex at 490 Huronia Road, not directly at the urgent care clinic. Hours: 8 a.m. to 8 p.m. Tuesday to Sunday. Currently, tests are not being done at this centre. Patients are being assessed and referred for testing according to criteria. Walk-ins are accepted. Patients are asked to first do a self-assessment, under guidelines provided by the [here](https://covid-19.ontario.ca/self-assessment/#q0) (<https://covid-19.ontario.ca/self-assessment/#q0>).

**Collingwood:** An assessment centre is open, located in a tent set up in front of the emergency entrance in the Collingwood General and Marine Hospital (CGMH) parking lot. The assessment centre is not a testing centre, as no swab tests will be given. Those who believe they have symptoms of the virus can be assessed at the centre and will then be "directed to the appropriate area for treatment."

CGMH has an online COVID-19 self-assessment tool [here](https://cgmh.on.ca/news-article/covid-19-self-assessment---march-15-2020-) (<https://cgmh.on.ca/news-article/covid-19-self-assessment---march-15-2020->) to help patients better understand if it's necessary to seek medical attention.

**Hanover:** An assessment centre is located at the Hanover and District Hospital at 90 7th Avenue, Hanover. Hours: open daily from 10:00 am to 4:00 pm. Drive up to the main entrance of the hospital. A nurse will do a pre-assessment at the patient's car. No appointments necessary. The assessment centre is screening patients who have COVID-19 symptoms "who are having difficulty managing at home". For more information call 519-364-2340.

**Kincardine:** An assessment centre is open at the Kincardine Hospital at 1199 Queen Street N, Kincardine. Hours: daily from 12:00 pm to 4:00 pm. The portable facility is located between the hospital and the medical clinic. No appointments necessary. The assessment centre is screening patients who have COVID-19 symptoms "who are having difficulty managing at home". For more information call 519-396-3331.

**Midland:** An assessment centre is open in Midland by appointment only. The facility is located next to the Chigamik Community Health Centre at 845 King Street, Unit 3. Walk-ins are prohibited. There are three ways to access an appointment with the assessment centre, including by visiting the Georgian Bay hospital's website (<http://gbgh.on.ca/covid-19-self-assessment-tool/>), or by calling the assessment centre booking desk at 705-529-1025 or Ontario Telehealth at 1-866-797-0000. The booking desk is open seven days a week between the hours of 8:00 am to 8:00 pm.

**Orillia:** An assessment centre is open in the Kiwanis building on Orillia Soldiers' Memorial Hospital campus. Please enter the assessment centre on Volunteer Drive from Mississauga Street – Volunteer Drive has temporarily been designated as a one-way street. Hours: 11 a.m. – 7 p.m.

The last patient will be seen at 6:30 p.m. You will be assessed by a nurse from your vehicle to determine the next steps. Walk up patients will be asked to wait outside in line until they are assessed by a nurse. The hospital is asking patients who think they have symptoms or have been in close contact with someone who has COVID-19, to please review the COVID-19 [self-assessment tool](#) to help determine if they need to come to the Assessment Centre.

**Owen Sound Regional Hospital:** An assessment centre is located at 1800 8th Street E, Owen Sound. Hours: open daily from 12:00 pm to 8:00 pm. The portable facility is just outside of the emergency department of the Owen Sound Hospital. For more information call 519-376-2121. Owen Sound is using a call centre for people considering whether to come to the assessment centre. The number is 519-378-1466.

### **Eastern Ontario and Southeastern Ontario, Peterborough and the Kawarthas:**

**Hawkesbury:** An assessment centre is open in Hawkesbury at 750 Laurier Street. The centre is open Monday to Friday between the hours of 9:00 am to 5:00 pm. The centre is recommending people to call 911 or go to a hospital emergency if they are experiencing severe symptoms such. If symptoms are mild, where there is no shortness of breath and symptoms can be managed at home, the centre is asking people to self-isolate for 14 days or until 24 hours after symptoms have fully recovered, whichever is longer. If symptoms are escalating but not severe, and you have either travelled outside of Canada or been in contact with someone who has been diagnosed with COVID-19 in the past 14 days, visit the assessment centre or call your primary health care provider. If both are closed, go to the hospital emergency department. If you are 70 years old or older and cannot get to the assessment centre, or have special considerations, call the Eastern Ontario Health Unit (EOHU) at 613-933-1375 or 1-800-267-7120.

**Kingston:** An assessment centre is open at the Memorial Centre in Kingston, at 303 York Street. The centre is set-up to assess returning travellers, as well as community residents who are experiencing symptoms of COVID-19, including fever, cough, or difficulty breathing. The assessment centre operates seven days a between the hours of 10:00 am to 8:00 pm. Large signage will direct people to the main entrance, just off York Street. The Kingston, Frontenac, and Lennox & Addington Health Unit is encouraging people to use the online self-assessment tool from the Ontario Ministry of Health before showing up to the centre (the online tool can be found here: <https://covid-19.ontario.ca/self-assessment/#q0>), however they are also accepting walk-ins.

**Lindsay/Kawartha Lakes:** An assessment centre is open at the Lindsay Exhibition. Walk-ins are prohibited. Patients should contact the assessment centre only if referred by Telehealth, Public Health or a care provider. If a person has symptoms as indicated by their self-assessment results, contact your primary care provider (family doctor/nurse practitioner/equivalent) or Telehealth at 1-866-797-0000 or the HKPR District Health Unit ([www.hkpr.on.ca](http://www.hkpr.on.ca)) at 1-866-888-4577 ext. 5020. Again, patients should contact the RMH COVID-19 Assessment Centre only if referred by Telehealth, Public Health, or other care provider. The assessment centre can be reached at 705-328-6217. The hours of operation are Monday-Friday, 8a.m.-4p.m.

**Northumberland Hills:** An assessment centre is open at Northumberland Hills in the Ambulatory Care Clinic area of the hospital at 1000 DePalma Drive (immediately inside the main front entrance). Hours: 8 a.m. to 8 p.m., with hours of operation changing as needed. The centre provides assessment and testing. Walk-ins are permitted at this time. Individuals may also call the Assessment Centre directly during its 8AM to 8PM operating hours to determine in advance if they are not sure if they should be assessed at 905-377-7783. People can also call: HKPR District Health Unit – 1-866-888-4577 ext. 5020 or Telehealth Ontario – 1-866-797-0000.

**Ottawa:** An assessment centre is open at Brewer Park Arena, 151 Brewer Way, accessed from Bronson Avenue opposite Carleton University, open 9 a.m. to 8 p.m. daily. It is an out-of-hospital clinic where people will be assessed by a health-care provider and tested for COVID-19 if required. It is operated by The Ottawa Hospital (TOH) and CHEO, in partnership with Ottawa Public Health (OPH) and the City of Ottawa. They are telling patients to go to the Assessment Centre, not the Emergency Department, if: you have a new or worsening cough and/or fever and in the past 14 days have either travelled outside of Canada or been in contact with someone who has been diagnosed with COVID-19. Patients who meet the criteria will be tested.

**Peterborough:** A mobileassessment centre is open at Peterborough Regional Health Centre at 1 Hospital Drive. Assessments are available by appointment only after completion of a self-assessment (<https://covid-19.ontario.ca/self-assessment/#q0>). Patients are being directed to call Peterborough Public Health at 705-743-1000 ext. 401 to get a referral to the assessment centre if they meet the criteria.

**Smiths Falls:** An assessment centre is open at the Smith Falls site of the Perth and Smiths Falls District Hospital (PSFDH). The PSFDH says patients will need an appointment to be tested for COVID-19 at what will essentially be a drive-up clinic at its Smiths Falls site. Patients will be asked to drive up to the hospital's main entrance on Elmsley Street North and wait for an in-vehicle assessment. Patients can be referred by Telehealth Ontario who can be reached at 1-866-797-000, the Leeds, Grenville & Lanark District Health Unit who can be reached at 613-283-2740, or by a primary care provider.

<sup>[1]</sup> <https://www.regionofwaterloo.ca/en/health-and-wellness/2019-novel-coronavirus.aspx>