

# Ontario COVID-19 Assessment Centres:

*As of April 23, 2020- The Ontario Health Coalition has compiled this list from trusted media sources, hospital and public health websites, and by calling hospitals directly to confirm information. Please note things are changing rapidly. Different assessment centres have different criteria for access. Some do testing on site, some do not. This information is correct as of today. Please call or visit the websites of the hospital/assessment centres or public health units indicated below to check current status. As tests become more available they may be able to test more people. New assessment centres are being added daily.*

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People are wondering how and where to get tested. Many hospitals, Public Health Units and/or the Ontario government have set up assessment centres that are in separated areas of the hospital, or are drive-through, in trailers on hospital property, are offsite. This is to minimize the risk of transmission to other patients. Here is a list of the Assessment Centres in Ontario that we have been able to find and the testing criteria at this moment. Please note: information is changing quickly. Please confirm all information on your local public health unit website if you can. If the Ministry of Health puts together a comprehensive list for the province, we will send out the link.

We have included information where we can find it, about what the instructions are for each town. Generally, information is available on your local public health website under “COVID-19 updates” or similar heading. [Here](#) is the list of public health units/locations/contact.

The Ministry of Health in Ontario is asking people who have symptoms of COVID-19 (new dry cough, fever, difficulty breathing, potentially some other flu-like symptoms) to use a self-assessment tool – link is [here](#) -- *first*, then *after you have used the self-assessment tool*, call:

- your primary care provider (family doctor, nurse practitioner, community health centre) or
- call Telehealth Ontario at [1-866-797-0000](tel:1-866-797-0000) or
- call your local Public Health Unit (list is [here](#)). (Note: it seems that some Public Health Units are overwhelmed and asking people not to call, but to call their primary care provider first.

If you are seriously sick please don't let the attempts to ration tests and reduce overload on the system prevent you from getting the care you need. Everyone is simply trying to get the care to those who need it the most first.

## Northern Ontario:

**Blind River:** An assessment centre has been opened by the North Shore Health Network in Blind River, located in close proximity to the Emergency Department at 525 Causley Street. Community members with potential COVID-19 symptoms who feel they need to be assessed for COVID-19 should fill out [this online form](#). Once you submit the form, you can expect to be contacted by the Centre through a telephone conversation within 48 hours. On the call, patients will be screened for travel and contact history and symptoms, and guided to self-monitor, self-isolate at home, come to the Assessment Centre

or go to the Emergency Department. Not every patient will be tested. Not everyone who attends the Centre will be swabbed.

**Cochrane:** An assessment centre is open in at the Boy Scouts Hall, located at 438 Eleventh Avenue. Hours: 9:00 am to 1:00 pm, Mondays and Wednesdays. The assessment centre does not take walk-ins. If you think you are experiencing symptoms of COVID-19 or you have been in close contact with someone with COVID-19 and need a referral to the Assessment Centre: 1) Complete the [online self-assessment tool](#) and call the Porcupine Health Unit, your primary care provider, or Telehealth if recommended, 2) A public health nurse, your primary care provider or the nurse at Telehealth will review your results with you and ask other questions, 3) If further assessment is required, you will be referred to the Assessment Centre, 4) Someone will call you to schedule the appointment. For more information contact the Porcupine Health Unit COVID-19 hotline at 705-267-1181 or 1-800-461-1818, they can be reached during the week from 9:00 am to 5:00 pm.

**Dryden:** There is an assessment centre located at the Dingwall Medical Clinic Building on 40 Goodall Street in Dryden. The hours of operation are Monday to Friday from 8 a.m. to 4 p.m. The assessment centre is by appointment only. Residents displaying COVID-19 symptoms are asked to call the Northwestern Health Unit COVID-19 HOTLINE at 1-866-468-2240 so they may determine if you require an appointment at the DRHC Assessment Centre. If you require an appointment, the Northwestern Health Unit will contact the DRHC Assessment Centre to identify your need for an appointment. The DRHC Assessment Centre will then contact you to schedule the appointment.

**Elliot Lake:** An assessment centre has opened at St. Joseph's hospital in Elliot Lake, located at 70 Spine Road. The hours of operation are Monday to Friday between the hours of 9:30 am and 2:00 pm. Patients exhibiting symptoms of COVID-19 should self-isolate for fourteen days. Patients are asked not to visit the Emergency Department unless it is a medical emergency. Patients should call the Elliot Lake Family Health Team at 705-461-8882 if they are concerned that they could have been exposed to COVID-19. Patient inquiries will be screened and telephone interviews will be conducted to determine if a patient should be tested. Under physician orders, a Registered Nurse will be deployed to conduct the COVID-19 test at the patient's home.

**Englehart:** A drive-through assessment centre is open at the Englehart & District Family Health Team office at 63 5th Street. The assessment centre sees patients by appointment only. Hours: 9 a.m. to 12 p.m., Monday to Friday. Telephone screening will be done by the Timiskaming Health Unit, which can be reached at 705-544-2221. Anyone meeting the screening criteria will be contacted to arrange an appointment at the assessment centre.

**Espanola:** A mobile COVID-19 assessment centre has opened for the residents of Espanola. The response team can be accessed by appointment only. Referrals can be made by any of the following services: Telehealth Ontario, Public Health Unit Sudbury & Districts, Sagamok Wellness Centre, Birch Island Health Centre, or by a family physician's office. If you meet the screening criteria, your health-care provider will give you the number for the COVID-19 assessment centre phone line. The phone line will answer calls from 8:00 am to 4:00 pm daily from Monday to Friday. The response team will run from 8:00 am to 8:00 pm seven days a week.

**Fort Frances:** An assessment centre is open in Fort Frances at the Community Counselling Building, 206 Victoria Avenue. The centre is operating seven days a week between the hours of 8:00 am and 4:00 pm.

Use the Victoria Street entrance and please note on-site directions will be given. The assessment centre sees patients by appointment only. Walk-in appointments are prohibited. Contact Telehealth Ontario (1-866-797-000) or the Northwestern Health Unit (1-807-468-7109) to determine if you require an appointment at the assessment centre. If you require an appointment, Telehealth Ontario or the Northwest Health Unit will contact the assessment centre to identify your need for an appointment. The assessment centre will then contact you to schedule an appointment.

**Geraldton:** An assessment centre operated by the Geraldton District Hospital is now open at the Northern Horizon Health Center, located at 510 Hogarth Ave. W adjacent to the hospital. The centre will operate from Monday to Friday from 8 a.m. to 4 p.m. During off hours, please report to the Emergency Department to be assessed. All patients requiring medical assistance are asked to please report to the assessment centre where you will be screened. The Physician will determine based on pre-set criteria whether or not you require testing for COVID-19.

**Hearst:** An assessment centre is open in Hearst. Hours: 9:00 am to 12:00 pm, Tuesdays and Thursdays. The assessment centre does not take walk-ins. If you think you are experiencing symptoms of COVID-19 or you have been in close contact with someone with COVID-19 and need a referral to the Assessment Centre: 1) Complete the [online self-assessment tool](#) and call the Porcupine Health Unit, your primary care provider, or Telehealth if recommended, 2) A public health nurse, your primary care provider or the nurse at Telehealth will review your results with you and ask other questions, 3) If further assessment is required, you will be referred to the Assessment Centre, 4) Someone will call you to schedule the appointment. For more information contact the Porcupine Health Unit COVID-19 hotline at 705-267-1181 or 1-800-461-1818, they can be reached during the week from 9:00 am to 5:00 pm.

**Hornepayne:** An assessment centre is open in Hornepayne. Hours: 9:30 to 11:30 am and 1:30 to 3:30 pm, Monday to Friday. The assessment centre does not take walk-ins. If you think you are experiencing symptoms of COVID-19 or you have been in close contact with someone with COVID-19 and need a referral to the Assessment Centre: 1) Complete the [online self-assessment tool](#) and call the Porcupine Health Unit, your primary care provider, or Telehealth if recommended, 2) A public health nurse, your primary care provider or the nurse at Telehealth will review your results with you and ask other questions, 3) If further assessment is required, you will be referred to the Assessment Centre, 4) Someone will call you to schedule the appointment. For more information contact the Porcupine Health Unit COVID-19 hotline at 705-267-1181 or 1-800-461-1818, they can be reached during the week from 9:00 am to 5:00 pm.

**Iroquois Falls:** An assessment centre is open at the Anson General Hospital, located at 58 Anson Drive. Hours: 9:00 am to 1:00 pm, Tuesdays and Thursdays. The assessment centre does not take walk-ins. If you think you are experiencing symptoms of COVID-19 or you have been in close contact with someone with COVID-19 and need a referral to the Assessment Centre: 1) Complete the [online self-assessment tool](#) and call the Porcupine Health Unit, your primary care provider, or Telehealth if recommended, 2) A public health nurse, your primary care provider or the nurse at Telehealth will review your results with you and ask other questions, 3) If further assessment is required, you will be referred to the Assessment Centre, 4) Someone will call you to schedule the appointment. For more information contact the Porcupine Health Unit COVID-19 hotline at 705-267-1181 or 1-800-461-1818, they can be reached during the week from 9:00 am to 5:00 pm.

**Kapuskasing:** An assessment centre is open in Kapuskasing. Hours: 9:00 am to 12:00 pm, Mondays, Wednesdays and Fridays. The assessment centre does not take walk-ins. If you think you are experiencing symptoms of COVID-19 or you have been in close contact with someone with COVID-19 and need a referral to the Assessment Centre: 1) Complete the [online self-assessment tool](#) and call the Porcupine Health Unit, your primary care provider, or Telehealth if recommended, 2) A public health nurse, your primary care provider or the nurse at Telehealth will review your results with you and ask other questions, 3) If further assessment is required, you will be referred to the Assessment Centre, 4) Someone will call you to schedule the appointment. For more information contact the Porcupine Health Unit COVID-19 hotline at 705-267-1181 or 1-800-461-1818, they can be reached during the week from 9:00 am to 5:00 pm.

**Kenora:** An assessment centre has been opened at the Lake of the Woods District Hospital at 21 Sylvan Street. The assessment centre sees patients by appointment only. Walk-ins are prohibited. To schedule an appointment, call the Northwestern Health Unit, they can be reached at 807-468-3147 during regular office hours (i.e. Monday to Friday from 8:30 am to 4:30 pm). If it is after regular office hours call 807-468-7109. Please note, the assessment centre is slated to be moved to the former land ambulance base next to Paterson Medical Clinic.

**Kirkland Lake:** A drive-thru assessment centre is open at Heritage North in Kirkland Lake, located at 400 Government Road W. The assessment centre sees patients by appointment only. Hours: 9 a.m. to 1 p.m., Monday to Friday. Telephone screening will be done by the Timiskaming Health Unit, which can be reached at 705-567-9355 extension 7. Anyone meeting the screening criteria will be contacted to arrange an appointment at the assessment centre.

**Manitoulin:** Assessment centres have opened at both the Little Current and Mindemoya hospital sites to test possible cases of the virus away from the main hospital. COVID-19 testing is by appointment only. Anyone wishing to be tested must have a fever above 38 degrees Celsius and a new or worsening cough. They must have, in the 14 days before experiencing symptoms, been outside of Canada, had close contact with a confirmed or probable COVID-19 case or had close contact with someone who had COVID-19 symptoms and was themselves outside of Canada. Those who match the above criteria must call MHC at 705-368-2300 for Little Current or 705-377-5311 for Mindemoya and follow the phone prompts to reach the COVID-19 assessment line. That phone number will be monitored from 9:00 am to 5:00 pm every day. For the people whose symptoms warrant an in-person assessment, they will be given a time slot to visit one of the two sites which are open from 1:00 pm to 5:00 pm from Monday to Friday.

**Marathon:** An assessment centre is open at the office of the Marathon Family Health Team, at 22 Peninsula Road. Hours: 2 p.m. to 4 p.m., Monday to Friday. The assessment centre sees patients by appointment only. If you are concerned that you may have COVID-19, please call the Marathon Family Health Team at 807-229-3243, or the local Public Health Unit at 807-229-1820. They will ask you questions over the telephone to determine if you should be tested. If you require a test, an appointment with the assessment centre will be made for you and they will provide you with further instructions.

**North Bay:** An assessment centre is open at the North Bay Regional Health Centre (NBRHC), located at 50 College Dr. The assessment centre has an entrance on the west end of the building and has been sealed off from the rest of the hospital. When we called the hospital to ask about the assessment centre, we were told that if a person is experiencing symptoms to first call the Public Health Unit for instructions

at 1-800-563-2808 or 705-474-1400. As noted above, please use the Ministry of Health COVID-19 self-assessment tool [here](https://covid-19.ontario.ca/self-assessment/#q0) (https://covid-19.ontario.ca/self-assessment/#q0).

**Rainy River:** An assessment centre is open in Rainy River at the Rainy River Health Centre, 115 Fourth Street. The centre is operating seven days a week between the hours of 1:00 pm and 3:00 pm. The entrance to the assessment centre is off Mill Avenue, near the back of Rainy River Health Centre. On-site directions will be given. The assessment centre sees patients by appointment only. Walk-in appointments are prohibited. Contact Telehealth Ontario (1-866-797-000) or the Northwestern Health Unit (1-807-468-7109) to determine if you require an appointment at the assessment centre. If you require an appointment, Telehealth Ontario or the Northwest Health Unit will contact the assessment centre to identify your need for an appointment. The assessment centre will then contact you to schedule an appointment.

**Red Lake:** An assessment centre is open in Red Lake at the Red Lake Margaret Cochenour Memorial Hospital, located at 51 Highway 105. Access to this centre is by appointment only. Walk-in appointments are prohibited. Please contact the Assessment Centre at 807-727-7035 between the hours of 9:00 am and 3:00 pm, Monday through Friday to schedule an appointment, if necessary.

**Sault Ste. Marie:** Assessments and testing are being done at the former Kal Tire location at 165 Drive In Road, near the Sault Area Hospital. Patients must call first and be screened by phone. Walk-ins are prohibited. You must have symptoms (fever over 38 degrees Celsius) and/or cough (new or worsening) and in the last 14 days prior to the onset of symptoms have travelled outside of Canada, or had close interactions with a confirmed or probable case of COVID-19, or had close interactions with someone who has symptoms of COVID-19 who recently travelled outside Canada or to an impacted area within Canada. People in the Algoma region experiencing symptoms are encouraged to call the COVID-19 Assessment Centre at 705-759-3434 ext. 7152 between the hours of 8 a.m. – 8 p.m., 7 days per week. People will be assessed by phone and scheduled to go in if they meet the criteria. Individuals with general questions should not call Sault Area Hospital. Instead, please contact Algoma Public Health at (705) 759-5404 (toll-free 1-866-892-0172 ext. 5404) or visit their [website](#).

**Sioux Lookout:** There is an assessment centre located at Sioux Lookout Meno Ya Win Health Centre on 1 Meno Ya Win Way in Sioux Lookout. Access to this centre is by appointment only. The hours of operation are Monday to Friday from 9 a.m. to 5 p.m. If you have a fever or cough and have either returned from international travel in the last 14 days or been in contact with someone who has COVID-19, contact the Assessment Centre at (807) 737-5880.

**Smooth Rock Falls:** An assessment centre is open Smooth Rock Falls. Hours: 9:00 am to 12:00 pm, Mondays, Wednesdays and Fridays. The assessment centre does not take walk-ins. If you think you are experiencing symptoms of COVID-19 or you have been in close contact with someone with COVID-19 and need a referral to the Assessment Centre: 1) Complete the [online self-assessment tool](#) and call the Porcupine Health Unit, your primary care provider, or Telehealth if recommended, 2) A public health nurse, your primary care provider or the nurse at Telehealth will review your results with you and ask other questions, 3) If further assessment is required, you will be referred to the Assessment Centre, 4) Someone will call you to schedule the appointment. For more information contact the Porcupine Health Unit COVID-19 hotline at 705-267-1181 or 1-800-461-1818, they can be reached during the week from 9:00 am to 5:00 pm.

**Sudbury:** Assessments and testing are being done a block from the hospital at Health Sciences North Research Institute at 56 Walford Rd in Sudbury. This screening is by appointment only. Walk-ins are prohibited. For an appointment at the assessment centre the following criteria must be met: Fever (over 38 degrees Celsius) and/or cough (new or worsening) and in the last 14 days prior to the onset of symptoms have travelled outside of Canada, or had close interactions with a confirmed or probable case of COVID-19, or had close interactions with someone who has symptoms of COVID-19 who recently travelled outside Canada or to an impacted area within Canada. For patients who may have difficulty going in for an assessment, arrangements will be made for an assessment at home from an employee of the Greater Sudbury Community Paramedicine Program. An individual who meets the criteria above must call the assessment centre at 705-671-7373 between 9 a.m. and 5 p.m. rather than going to the hospital's emergency department. Basic intake information will be taken and a clinician will call them back for the next steps. Anyone with general questions should call Public Health Sudbury & Districts at 705-522-9200 or toll-free 1-866-522-9200 and not the hospital. As of April 10, a drive-thru option has been added to the Sudbury assessment centre. Drive-thru testing is also being done by appointment only.

A second assessment centre has been opened at NEOMO Medical on 885 Prete Street. The hours of operation are 8 a.m. to 4 p.m., seven days a week. Testing is by appointment only. Patients will be screened by a nurse over the telephone after calling Health Sciences North at 705-671-737 and will be referred to an assessment centre if necessary.

A drive-through assessment centre has also been opened at Primacy Medical Centre on 1485 Lasalle Boulevard. The hours of operation are 11 a.m. to 7 p.m., seven days a week. Testing is by appointment only. Patients will be screened by a nurse over the telephone after calling Health Sciences North at 705-671-737 and will be referred to an assessment centre if necessary.

**Temiskaming:** An assessment centre is open at Temiskaming Hospital, located at 421 Shepherdson Rd. The drive-thru assessment centre will be located at the North entrance of the hospital. The assessment centre testing will be by appointment only through a referral from the Temiskaming Health Unit. To contact the Temiskaming Health Unit COVID-19 line call 705-647-4305 or 1-866-747-4305, ext 7.

**Terrace Bay:** An assessment centre is open at the McCausland Hospital, located at 20B Cartier Road. Hours: 10 a.m. to 12 p.m., Monday to Friday. The assessment centre sees patients by appointment only. If you are concerned that you may have COVID-19, please call your family doctor, or the local Public Health Unit at 807-825-7770. They will ask you questions over the telephone to determine if you should be tested. If you require a test, an appointment with the assessment centre will be made for you and they will provide you with further instruction.

**Thessalon:** An assessment centre has been opened by the North Shore Health Network in Thessalon, located in close proximity to the Emergency Department at 135 Dawson Street. Community members with potential COVID-19 symptoms who feel they need to be assessed for COVID-19 should fill out [this online form](#). Once you submit the form, you can expect to be contacted by the Centre through a telephone conversation within 48 hours. On the call, patients will be screened for travel and contact history and symptoms, and guided to self-monitor, self-isolate at home, come to the Assessment Centre or go to the Emergency Department. Not every patient will be tested. Not everyone who attends the Centre will be swabbed.

**Thunder Bay:** The assessment centre is located in a series of trailers just outside the emergency department at Thunder Bay Regional Health Sciences Centre (980 Oliver Road). It is meant to serve only those directed there for screening by Telehealth Ontario or the Thunder Bay District Health Unit. Patients must have a referral. Walk-ins are prohibited. Anyone concerned they may be experiencing symptoms of the virus should call the health unit at (807) 625-5900 or Telehealth at 1-866-797-0000.

**Timmins:** An assessment centre has been set up in Timmins, located at Intrepid Place, which is located within the Canadian Mental Health Association Cochrane Timiskaming Branch building at 330 Second Ave., Suite 201. The centre is open from Monday to Friday between the hours of 8:30 am and 12:30 pm, and Saturday and Sundays between the hours of 11:00 am and 3:00 pm. The centre is by appointment only and does not provide walk-in service. A referral is required from a family doctor, Public Health or Telehealth. The local health unit can be reached at 705-267-1181 or 1-800-461-1818. The number for Telehealth Ontario is 1-866-797-0000.

**Wawa:** An assessment centre is open at the Michipicoten Memorial Community Centre, located at 3 Chris Simon Drive. Hours: 8:30 a.m. to 4:30 p.m., Monday to Friday. The assessment centre sees patients by appointment only. If you are concerned that you may have COVID-19, please call your family doctor, or the local Public Health Unit at **705-759-5404** to speak with a Registered Nurse who will guide whether you will require further care or potential testing in person.

## Southwestern Ontario:

**Brant County:** An assessment centre is open at the civic centre auditorium in Brantford, located at 79 Market Street South. The hours of operation are between 11:00 am and 7:00 pm, seven days a week. The process begins with a self-assessment, which means answering a series of questions which can be found at [covid-19.ontario.ca/self-assessment/#q1](https://covid-19.ontario.ca/self-assessment/#q1). Depending on the answers to the self-assessment questions, a recommendation could be made to seek a clinical assessment for COVID-19 over the phone. People will be directed to call Telehealth Ontario at 1-866-797-0000 or their health-care providers. After completing those steps, potential COVID-19 patients then would call the Brant Community Healthcare System hotline at 519-751-5818 to book an appointment at the assessment centre. Such a referral is required, as walk-ins are prohibited at the assessment centre.

**Chatham:** The Chatham-Kent Health Alliance (CKHA) has a COVID-19 Assessment Centre at 47 Emma Street in Chatham in partnership with the Chatham-Kent Public Health Unit. Hours of operation will be between 9 a.m. to 5 p.m., seven days a week with potential to expand based on need. The last patient of the day will be registered at 4 p.m. The hospital is telling patients not to walk in. Call family doctor, telehealth or the Health Unit first. Phone number for Chatham Public Health: 519-355-1071 ext. 1900.

**Guelph:** An assessment centre is open at Victoria Road Recreation Centre, 151 Victoria Rd N. The centre is open seven days a week between the hours of 8:00 am and 8:00 pm. The centre is advising residents not to visit the centre if they do not have symptoms or if symptoms are mild. If symptoms are moderate with fever, cough or shortness of breath, the centre is advising residents to call their family doctor to arrange an over-the-phone assessment. The family doctor may decide that it is best for you to go to the assessment centre. Alternatively, you can call Wellington-Dufferin-Guelph Public Health at 1-800-265-7293 ext. 7006 to conduct an over the phone assessment with a public health nurse. If deemed necessary, they will schedule you an appointment at the assessment centre.

**Leamington:** Erie Shores Health Care has a COVID-19 Assessment Centre within the hospital located on 194 Talbot St W, that has opened on Thursday April 16th. The hours of operation are from 8 a.m. to 4 p.m., seven days a week. The last assessments will be at 3:30pm daily. The COVID-19 Assessment Centre will be on a walk-in basis with no referral or pre-screen by primary care, Public Health, or Telehealth required.

**London:** An assessment centre has opened at Oakridge Arena, 825 Valetta Street. It is an assessment centre but does not actually conduct the tests for COVID-19. Hours: 11:00 am to 7:00 pm, Monday to Friday. This assessment centre is an out-of-hospital clinic where people can be seen by a healthcare provider for COVID-19 related concerns, rather than have them visit an Emergency Department, Urgent Care Centre or their family doctor's office. It is intended to educate and provide further medical guidance as well as to triage individuals and determine the next steps in their care. There will be no medication or treatment onsite at this COVID-19 Assessment Centre. There is no testing done at this centre.

A second assessment centre in London is open at the Carling Heights Optimist Community Centre at 656 Elizabeth St. Hours are from 11:00 am to 7:00 pm, seven days a week. This assessment centre, run by the Public Health Unit, is not currently doing the tests at that site, they are assessing people for testing. The Health Unit recommends anyone concerned first consider a self-assessment, under guidelines provided by the province's self-assessment tool found [here \(https://covid-19.ontario.ca/self-assessment/#q0\)](https://covid-19.ontario.ca/self-assessment/#q0). People can also contact Telehealth at 1-866-797-0000.

**Sarnia-Lambton:** An assessment centre has opened in Sarnia, however the address of the facility operated by Bluewater health is not being made public. Walk-ins are prohibited. People must call their primary health care provider who will conduct an assessment and if it is determined that further testing is necessary the primary provider will schedule for the patient an appointment at the assessment centre. The assessment centre will call the patient to schedule an appointment. People are advised to go to the ER if they are acutely ill.

**Six Nations of the Grand River:** Six Nations of the Grand River currently has a COVID-19 Call-in Centre which can be reached at 1-855-977-7737 or 226-446-9909. Please call if you would like more information.

**St. Thomas:** An assessment centre is open at the St Thomas Elgin General Hospital, located at 189 Elm Street. The centre sees patients by appointment only. A referral must be made either by a family doctor or by Southwestern Public Health. The centre is located at the hospital and is accessed through a dedicated entrance on Hepburn Avenue. The centre will operate four hours a day for seven days a week.

**Waterloo:** Two assessment centres have been opened in the Waterloo area. Walk-Ins are prohibited at the locations and people must be referred to the assessment centre by their primary health care provider. The first assessment centre is located at 50 Westmount Road in Waterloo. The second assessment centre is open at Cambridge Memorial Hospital – 700 Coronation Boulevard.

**Windsor:** An assessment centre has been opened at the Windsor Regional Hospital at the former outpatient clinic entrance (off Goyeau St.). It is a segregated area next to the Ouellette campus emergency department. It is open 9:00 am - 4:00 pm, seven days a week, and expanded based on demand. Please note, there will be no access into the main hospital from this area or access into the COVID-19 Assessment Centre from the main hospital. All-access will be from the entrance off Goyeau



Street. Only those who meet the case definition for COVID-19 will be tested. Right now, that includes: people with symptoms including a fever, dry cough and shortness of breath, people who have travelled to an area that has been affected and are experiencing symptoms, or people who have come into contact with a probable or confirmed case of the disease. Before going to the assessment centre, people who are concerned about potential exposure are asked first call their primary care provider (family doctor/nurse practitioner or equivalent), or the Windsor-Essex County Health Unit 519-258-2146 ext. 1420 or Telehealth 1-866-797-0000. The hospital asks that you check their dedicated [COVID-19 webpage](#) for updates as this information is subject to change at any time.

**Woodstock:** There is an assessment centre located at Woodstock Hospital on 310 Juliana Drive. There is a trailer on hospital property serving as the assessment centre. At this time, this is not a walk-in or drive up assessment centre. Patients are referred to this assessment centre by either a family physician or nurse practitioner, TeleHealth Ontario, Southwestern Public Health, or by calling 1-855-905-6148 and following the instructions.

## **Hamilton/Niagara:**

Note: for Brantford please see Southwestern Ontario.

**Hamilton:** Assessment centres are at the St. Joseph's Healthcare King Campus Urgent Care centre at 2757 King St. E. and in the west end at the West End Clinic at 690 Main St. W. The St. Joseph's Healthcare King Campus Urgent Care Centre will be open from 4:00 pm to 8:00 pm Monday to Friday and from 10:00 am to 4:00 pm on Saturday and Sunday. The West End Clinic is open from 5:00 pm to 8:00 pm Monday to Friday and from 9:00 am to 5:00 pm on Saturday and Sunday. Hamilton test centres will only see people by appointment who have a referral from their doctor or public health. A potential third centre on standby is the Stonechurch Family Health Centre. The centres will only test those who have symptoms and meet certain criteria.

A drive-thru testing centre has also opened in Hamilton at the Dave Andreychuk Mountain Arena at 25 Hester Street. The hours of operation are 11 am to 3 pm every day. Testing is being done by appointment only from Hamilton Public Health.

**Niagara:** An assessment centre is open at 5673 North St. in Niagara Falls behind Greater Niagara General Hospital, it will be used as a hub to assess and test people who are suspected of having the infection. The centre is accessible only by referral from the Public Health Unit. Walk-ins are prohibited.

A second centre has opened in the Niagara region, in St. Catharines. It is located behind the Walker Family Cancer Centre at the rear of the St. Catharines Site at 1200 Fourth Ave. There is signage at the site to direct people to the centre and parking. Those who believe they have been exposed to COVID-19 can contact Public Health at 905-688-8248 ext. 7019 or toll free at 1-888-505-6074 for an initial screening. Based on that assessment, patients may be referred to the Assessment Centre. Walk-ins are prohibited. Anyone needing emergency care should call 911 or go to the nearest Emergency Department. On April 6 a drive-thru portion was added to the assessment centre (no walk-ins accepted).

## **Toronto:**

Assessment centres are open at the following sites. They have different rules and criteria.

**Humber Queen's Plate Parking:** A drive-thru assessment centre is open in the Humber College overflow parking lot near Etobicoke General Hospital, located at 2 Janda Court. The assessment centre is accessible from Queen's Plate Drive and Highway 27. Signage and staff will be available to direct you. Hours: 7 days/week, 10 a.m. to 6 p.m. Patients remain in their vehicle for the duration of their screening and assessment. Patients are screened upon arrival to determine if they are eligible for testing.

**Humber River Regional Hospital:** An assessment centre is open at 2111 Finch Avenue West. Hours: 7 days a week from 10:00 am to 6:00 pm. Use the west entrance for assessments. People are asked to do a self-assessment before showing up at the centre. For more information call the centre at 416-747-6740. The hospital is advising patients to call Telehealth Ontario first to be screened at 1-866-797-0000 or use the self-assessment tool prior to going to the assessment centre.

**Michael Garron Hospital (East Toronto):** An assessment centre is open at the hospital at 825 Coxwell Avenue, outpatient clinic location in D-wing, 1st floor; accessed from Mortimer Avenue. No walk-ins. By appointment only. Hours: 7 days/week, 8 a.m. to 8 p.m. The COVID-19 Assessment Centre provides screening, assessment and testing for individuals in East Toronto who are experiencing possible symptoms of COVID-19. Community members with potential COVID-19 symptoms (e.g. fever, new or worsening cough, sore throat, headache, muscle aches, fatigue, runny nose and joint aches) who feel they need to be assessed for COVID-19 should phone the Assessment Centre. On the call, patients will be screened for travel and contact history and symptoms, and guided to self-monitor, self-isolate at home, come to the Assessment Centre, or go to the Emergency Department. The Assessment Centre is not open for walk-in visits. Please call ahead to book an appointment: 416-469-6858. Patients who need to go to the Assessment Centre will be offered a booked appointment. The hospital's 24-hour emergency department has a dedicated zone for assessment also.

**Mount Sinai Hospital (downtown):** An assessment centre is open at Mount Sinai hospital, located at 600 University Avenue on the ground floor. The entrance to the assessment centre at Mount Sinai Hospital is located just north of the main entrance at 600 University Avenue. Hours: 8:00 am to 12:00 pm, from Monday to Friday. Before visiting a COVID-19 assessment centre, please use [this online self-assessment tool](https://covid19toronto.ca/) (<https://covid19toronto.ca/>).

**North York General Hospital (Leslie St. just north of the 401):** An assessment centre located in the emergency department is open from 11:00 am to 11:00 pm seven days a week. The hospital is encouraging people to do a pre-assessment by calling Telehealth Ontario (1-866-797-0000) or by using the Toronto COVID-19 Self-Assessment Tool at <https://covid19toronto.ca/>. There are no further requirements at this time. For more information call the main line at 416-756-6000.

**Scarborough Hospital – Birchmount Road site:** An assessment centre is located in front of the hospital, located at 3030 Birchmount Road. At this time, patients will not be tested unless they are demonstrating serious symptoms. The hours of operation 9:00 am to 6:00 pm seven days a week. The hospital is encouraging people to do self-assessment first online by visiting [www.shn.ca/covid-19](http://www.shn.ca/covid-19). For more information call the main line at 416-495-2400.

**Scarborough Health Network – Centenary Hospital:** An assessment centre is open in Scarborough at the Centenary hospital, located at 2867 Ellesmere Rd. The centre is open seven days a week between the hours of 10:00 am to 7:00 pm. The centre is located outside of the hospital building, on the East side heading toward the Emergency department, and is accessible from Neilson Rd. Please follow the directions on-site. Visit the centre only if you have symptoms of a respiratory tract infection or fever,

including cough, sore throat, headache, muscle aches, fatigue, runny nose, or joint aches, AND if you have been instructed by Public Health to visit the centre, or if you work in a vulnerable or at risk setting. These settings include, school or childcare centres, retirement homes, homeless shelters, prisons, or any healthcare setting such as hospitals, long-term care facilities, complex continuing care, rehabilitation centres, and dialysis centres, or other settings with vulnerable populations.

**Sunnybrook Health Sciences Centre (Blythwood Rd. North of Eglinton Ave. E. and Bayview Ave.):**

An assessment centre is now open at the hospital. People who are going to the Assessment Centre must enter through the U-Wing entrance. Do not enter Sunnybrook through any other entrance. Patients are encouraged to call Toronto Public Health first before coming to their assessment centre. Walk-ins are permitted. Hours of operation: 11:00 am to 9:00 pm seven days per week. For more information call the main line of the hospital at 416-480-6100. People with symptoms of fever, cough, sore throat, headaches, muscle aches, fatigue, runny nose and who work (or have close contacts who work) in the following settings should go to the assessment centre: in a long-term care facility, in complex continuing care, in a rehabilitation centre, in an acute care hospital, dialysis centre, retirement home, homeless shelter, prison or other settings with vulnerable populations. Other individuals from the community who are experiencing symptoms who should go to the assessment centre, include: those older than 60 who have heart disease, diabetes, lung disease, active cancer or are on dialysis. Only one person per household will be tested.

**UHN Toronto Western Hospital (Dundas & Bathurst):** An assessment centre has opened at Toronto Western hospital, located at 347 Bathurst St., on the northeast corner of Bathurst and Dundas St. Before coming to the Assessment Centre, the hospital is encouraging people to check the self-assessment tool at <https://covid19toronto.ca> or call Telehealth Ontario at 1 866 797 0000. An appointment is not required. The centre is open seven days a week between the hours of 12:00 pm to 8:00 pm.

**Unity – St. Joseph’s Health Centre (near Parkdale/High Park):** An assessment centre is open on the first floor of the Sunnyside building. Enter from Sunnyside Avenue beside the parking lot. The centre is open from 9:00 am to 9:00 pm seven days a week (for now). Must arrive before 8:30 pm to be seen. For more information call the hospital’s main line at 416-530-6000.

**Unity – St. Michael’s Hospital (downtown):** An assessment centre is across the street from the hospital on the first floor of the Li Ka Shing building (38 Shuter Street). Hours: from 9 am to 7 pm seven days a week. In alignment with new Toronto Region COVID-19 Hospital Operations group guidelines, COVID-19 Assessment Centres will now focus on symptoms, and testing in the assessment centres will be limited to those who have mild symptoms and are at risk of transmitting COVID-19 to large groups of people, including: those who work in at-risk settings (i.e. hospitals, long-term care), those who reside in vulnerable settings (i.e. homeless, prison, retirement home), those who have been sent by Toronto Public Health (i.e. from areas with active cluster outbreaks). Everyone else, including those with mild symptoms who have returned from travel, does not need testing unless they get sick enough to go to the Emergency Department. Must do a pre-assessment over the phone first before visiting the assessment centre. To do the pre-assessment over the phone call 416-360-4000.

**Women’s College Hospital (downtown):** A walk-in assessment centre is at the hospital, 76 Grenville Street. To get to the assessment center enter through the [back entrance of the hospital](#). Hours of operation from 9 am to 8 pm. seven days a week. You do not need an appointment but note this is not an urgent care centre – the only service being provided is COVID-19 assessment. Children under the age of two are currently not being seen at the assessment centre. For more information call 416-323-6400.

## GTA:

**Georgetown:** An assessment centre is open at Georgetown hospital at 1 Princess Anne Dr., Georgetown, Ontario. Patients are seen by appointment only. To make an appointment call the Halton Health Care COVID-19 telephone hotline 905-203-7963.

**Milton:** An assessment centre is open at Milton District Hospital at 725 Bronte Street South, Milton. Patients are seen by appointment only. To make an appointment call the Halton Health Care COVID-19 telephone hotline 905-203-7963.

**Oakville:** An assessment centre is open at Trafalgar Memorial Hospital, 3001 Hospital Gate, Oakville. Patients are seen by appointment only. To make an appointment call the Halton Health Care COVID-19 telephone hotline 905-203-7963.

**Markham/Stouffville:** An assessment centre is located at the Markham site of the Markham Stouffville hospital, located at 381 Church Street. The COVID-19 Assessment Centre cannot be accessed from inside of the hospital. The entrance is located on the south side of the hospital, east of the Emergency Department, see [map](#). COVID-19 Assessment Centre parking is in lot #7. Hours: 10 a.m. – 6 p.m., daily (Hours may change based on community need and volume). The assessment centre provides screening, assessment and testing for individuals in Markham, Stouffville, Uxbridge and surrounding area who are experiencing possible symptoms of COVID-19. Before coming to the COVID-19 Assessment Centre, patients should call Telehealth 1-866-797-0000, York Region Public Health 1-877-464-9675, or their family doctor. They will advise on the best course of action, and whether or not to go to the Assessment Centre.

**Newmarket:** A drive-thru assessment centre is open at Southlake Regional Health Centre, located at 596 Davis Drive in Newmarket. The assessment Centre located in the Ambulance Bay next to the Emergency Department. The hours of operation are between 9:00 am and 9:00 pm, seven days a week. The centre is recommending people use the Ontario Ministry of Health's self-assessment tool (<https://covid-19.ontario.ca/self-assessment/#q0>) to help determine if they should come to the assessment centre. The centre is taking walk-ins, but it should be noted that not all those arriving to the centre will be tested. Patients sent to the Assessment Centre will be assessed by a physician, who will make a clinical determination if a test is required.

## **Peel:**

Assessment centres are open at the following sites. They have different rules and criteria.

**The Credit Valley Hospital:** An assessment centre is open at the hospital, located at 2200 Erin Mills Parkway. Hours of operation are between 8:00 am to 9:00 pm, seven days a week. To get tested, the hospital is telling patients to go to the Emergency Department at the hospital where they will conduct preliminary screening and direct you to get further testing done if necessary. For more information call the main line of the hospital at 905-813-2200.

**The Mississauga Hospital:** An assessment centre is open at the hospital, located at 100 Queensway West. Hours of operation are between 8:00 am to 9:30 pm, seven days a week. Walk-ins, are prohibited. Patients must call Peel Public Health first 905-799-7700, or alternatively can visit the Emergency Department if symptoms are severe.

**William Osler Health System:** An assessment centre is open at the Peel Memorial Centre, located at 20 Lynch Street, Brampton. Hours of operation are between 10:00 am to 8:00 pm, seven days a week. No referral necessary. Any person who has mild symptoms of Upper Respiratory Tract Infection/Flu-like Illness and to which any of the following criteria apply will be assessed: fever greater than or equal to 38 degrees Celsius, underlying immunocompromised (e.g., Chemotherapy, HIV/AIDS, Dialysis), over the age of 60 years, referred by public health due to contact with a confirmed or probable case of COVID-19, health care workers in any acute care, long-term care or primary care setting (prioritized).

**Headwaters Health Care Centre:** An assessment centre has opened at the health care centre in Orangeville, located at 140 Rolling Hills Drive in the top parking lot. Hours: 9:00 am to 5:00 pm, seven days a week. The centre stops accepting new patients at 4:30 pm. Walk-ins are accepted. Anyone with mild symptoms is being recommended to stay home and self-isolate. Directional signage and directional assistants will be available to direct drivers to the drive-through COVID-19 assessment centre. A member of the care team will assess them while they are still in the vehicle. Based on the initial assessment made by the care team, a decision will be made whether or not to test for the virus.

**Richmond Hill:** An assessment centre is open at Mackenzie Health at 10 Trench St., Richmond Hill. Walk ins are prohibited. Use the provincial self-assessment tool first (available at: <https://covid-19.ontario.ca/self-assessment/>). If the self-assessment result advises getting tested for COVID-19, please schedule an appointment. To book an appointment call Mackenzie Health's scheduling office at 905-883-1212 ext. 2004. The patient scheduling office is open Monday to Friday, 8:00 am to 5:00 pm and weekends between 8:00 am and 4:00 pm, excluding holidays. Hours: 3:00 pm to 11:00 pm, Monday-Friday and 12:00 pm to 8:00 pm on weekends. The Assessment Centre has a separate entrance to the hospital between the B-wing and C-wing entrances. Consult the map on the hospital's website, under COVID-19 Assessment Centre: <https://www.mackenziehealth.ca/en/about-us/get-the-latest-information-on-covid-19.aspx>

## Central Ontario/Grey Bruce/Muskokas:

**Alliston:** A drive-thru assessment centre is open at the Stevenson Memorial Hospital, located at 200 Fletcher Crescent. The assessment centre is located in the lower parking lot (staff/shipping & receiving entrance). The centre is open from 4 p.m. to 8 p.m., on Mondays, Wednesdays and Fridays. Patients arriving at the Assessment Centre will be asked to complete a self-assessment form. Depending on symptoms, a nurse will determine if they should proceed for further assessment and testing or return home to self-monitor.

**Barrie:** An assessment centre is open, located at the back of the Eagle Ridge complex at 490 Huronia Road, not directly at the urgent care clinic. Hours: 8:00 am to 8:00 pm, seven days a week. Patients are being assessed and referred for testing according to criteria. Walk-ins are accepted. Patients are asked to first do a self-assessment, under guidelines provided by the self-assessment tool that can be found here (<https://covid-19.ontario.ca/self-assessment/#q0>).

**Bracebridge:** An assessment centre is open at the Rotary Centre for Youth on 131 Wellington St. Walk-ins are prohibited. Those who are experiencing COVID-19 symptoms should seek guidance from their family doctor as to whether they should go to the assessment centre. The family doctor's office will be able to book an appointment for the patient if necessary. Those who do not have a family doctor can seek

guidance from Telehealth Ontario, the Simcoe Muskoka District Health Unit or the Ministry of Health's self-assessment tool. If it's advised to attend a COVID-19 assessment centre, residents can call 1-888-383-7009 to book an appointment.

**Collingwood:** An assessment center is open, located in a tent set up at the parking lot of the Erie. St. Medical Centre at 186 Erie Street. The center is open from 9 a.m. to 8 p.m. 7 days a week. Contact your family physician, nurse practitioner, Public Health, or use the Ministry of Health [COVID-19 self-assessment tool](#) (available at: <https://covid-19.ontario.ca/self-assessment/>) to determine if you require an appointment. To book an appointment, call the assessment center at 705-444-5885 or get on the wait list by visiting [www.gbfht.ca/cac/](http://www.gbfht.ca/cac/) and clicking on the "Get on Wait list" button, which can be accessed online until 7:30 p.m. every day.

**Hanover:** An assessment centre is located at the Hanover and District Hospital at 90 7th Avenue, Hanover. Hours: open daily from 10:00 am to 4:00 pm. Drive up to the main entrance of the hospital. A nurse will do a pre-assessment at the patient's car. No appointments necessary. The assessment centre is screening patients who have COVID-19 symptoms "who are having difficulty managing at home". For more information call 519-364-2340.

**Huntsville:** An assessment centre is open at building B on the Huntsville District Memorial Hospital campus on 100 Frank Miller Dr. The hours of operation are 9am-6pm on Mondays to Fridays. The COVID-19 assessment centre is not accepting walk-ins. People with COVID-19 symptoms should contact their Doctor or Nurse Practitioner, who will book an appointment if required.

**Kincardine:** An assessment centre is open at the Kincardine Hospital at 1199 Queen Street N, Kincardine. Hours: daily from 12:00 pm to 4:00 pm. The portable facility is located between the hospital and the medical clinic. No appointments necessary. The assessment centre is screening patients who have COVID-19 symptoms "who are having difficulty managing at home". For more information call 519-396-3331.

**Midland:** An assessment centre is open in Midland by appointment only. The facility is located next to the Chigamik Community Health Centre at 845 King Street, Unit 3. Walk-ins are prohibited. There are three ways to access an appointment with the assessment centre, including by visiting the Georgian Bay hospital's website (<http://gbgh.on.ca/covid-19-self-assessment-tool/>), or by calling the assessment centre booking desk at 705-529-1025 or Ontario Telehealth at 1-866-797-0000. The booking desk is open seven days a week between the hours of 8:00 am to 8:00 pm.

**Mount Forest:** An assessment centre is open at the Mount Forest Sportsplex, located at 850 Princess Street. Hours: 10:00 am to 6:00 pm (closed from 12:30 pm to 1:30 pm), Tuesday to Saturday. Walk-ins are accepted. However, in order to minimize wait times and protect the health of patients, the centre is encouraging patients to schedule an appointment. Call 519-323-0255 ext. 5082 to make an appointment.

**Orillia:** An assessment centre is open in the Kiwanis building on Orillia Soldiers' Memorial Hospital campus, located at 170 Colborne Street West. Please enter the assessment centre on Volunteer Drive from Mississauga Street – Volunteer Drive has temporarily been designated as a one-way street. Hours: 11:00 am to 7:00 pm, Monday to Friday (the last patient will be seen at 6:30 pm), and 11:00 am to 3:00 pm on Saturdays and Sundays. You will be assessed by a nurse from your vehicle to determine the next steps. The hospital is asking patients who think they have symptoms or have been in close contact with

someone who has COVID-19, to please review the COVID-19 self-assessment tool to help determine if they need to come to the Assessment Centre.

**Owen Sound:** An assessment centre is open at Owen Sound Regional Hospital, located at 1800 8th Street E. Hours: open daily from 12:00 pm to 8:00 pm. The portable facility is just outside of the emergency department of the Owen Sound Hospital. For more information call 519-376-2121. Owen Sound is using a call centre for people considering whether to come to the assessment centre. The number is 519-378-1466.

**Parry Sound:** An assessment centre is open at Parry Sound Mall on 70 Joseph Street. Patient visits at the assessment centre are by appointment only. Individuals displaying COVID-19 symptoms may call the COVID-19 Assessment Centre at 705-746-4540 ext. 5030 between the hours of 8 a.m. to 4 p.m., seven days per week.

## **Eastern Ontario and Southeastern Ontario, Peterborough and the Kawarthas:**

**Akwesasne:** There is a mobile testing clinic for COVID-19 operated by the Mohawk Council of Akwesasne's Department of Health. This testing clinic operates as a drive through site with appointments schedules by the MCA's Community Health Program (CHP). Testing is limited to individuals who hold an Ontario or Quebec Health Card, an Akwesasne Status Card and reside in the norther region of Akwesasne. If individuals who meet these criteria have symptoms of COVID-19, they can reach the CHP at 613-575-2341 where they will speak with a CHP nurse to determine if they meet the criteria for testing. If the individual meets the criteria for testing, they will be given an appointment location, date and time where they will need to bring their health card AND their Akwesasne Status card or other government issued photo-ID.

**Almonte:** An assessment centre is open on the corner of Spring Street and State Street in the brick building behind Almonte General Hospital Emergency Department. Residents with mild to moderate symptoms should contact their primary care provider for a referral to the Assessment Centre. Those who do not have a primary care provider should call the Health Unit at 1-800-660-5853 ext. 2499 for a referral. There are no walk-ins. Once you have been referred, the Assessment Centre will call to confirm the appointment time.

**Brockville:** An assessment centre is open at the Memorial Centre at 100 Magedoma Boulevard in Brockville. The hours of operation are from 11:00 a.m. to 6:00 p.m. Appointments will be made by referral only. Referrals can be sent by your primary care provider (family doctor, nurse practitioner, or clinic) or, if you do not have a provider, by the Leeds, Grenville and Lanark District Health Unit. If you have questions, please contact your health care provider or the Health Unit and they will direct you through the next steps.

**Casselman:** A drive-through assessment centre is open at 872 Principle S in Casselman, the local office of the Eastern Ontario Health Unit. The testing centre will be open between 9 a.m. and 3 p.m. from Monday to Friday. The Eastern Ontario Health Unit is stressing that not everyone who is concerned that they may

have COVID-19 should go to the assessment centre. Only people who have worsening, but not severe, COVID-19 symptoms (such as fever and worsening cough) should go to the centre for testing.

**Cornwall:** An assessment centre is open 850 McConnell Ave in Cornwall. This location is by appointment only and anyone wanting to book an appointment at the Cornwall testing centre should call 613-935-7762 between 8:30 a.m. and 3:30 p.m., Monday to Friday.

**Durham:** An assessment centre is open at Lakeridge Health, located at Oshawa Hospital's G1 unit. The hospital is located at 1 Hospital Court, in Oshawa. Use the entrance at the old emergency department bay on the south side of building. Hours: 9:00 am to 9:00 pm from Monday to Friday, and 8:00 am to 4:00 pm on Saturdays and Sundays. The COVID-19 Assessment clinic is not open for walk in appointments. Instead fill out a [form](#), and they will contact you for an appointment.

**Haliburton:** A drive-through assessment centre is open in Haliburton County at the Haliburton Family Medical Centre, located at 7217 Gelert Street. The Haliburton County COVID-19 Community Assessment Centre is staffed by health care providers who will complete a phone assessment and advise as to appropriate next steps, which may include self-monitoring instructions, self-isolation instructions, or further assessment and possible testing in the drive-through facility. Please note that testing is by appointment only. People with symptoms are advised to contact the Haliburton County COVID-19 Community Assessment Centre at 705-457-1212 (press 6).

**Hawkesbury:** An assessment centre is open in Hawkesbury at 750 Laurier Street. The centre is open Monday to Friday between the hours of 9:00 am to 5:00 pm. The centre is recommending people to call 911 or go to a hospital emergency if they are experiencing severe symptoms. If symptoms are mild, where there is no shortness of breath and symptoms can be managed at home, the centre is asking people to self-isolate for 14 days or until 24 hours after symptoms have fully recovered, whichever is longer. If symptoms are escalating but not severe, and you have either travelled outside of Canada or been in contact with someone who has been diagnosed with COVID-19 in the past 14 days, visit the assessment centre or call your primary health care provider. If both are closed, go to the hospital emergency department. If you are 70 years old or older and cannot get to the assessment centre, or have special considerations, call the Eastern Ontario Health Unit (EOHU) at 613-933-1375 or 1-800-267-7120.

**Kingston:** An assessment centre is open at the Memorial Centre in Kingston, at 303 York Street. The centre is set-up to assess returning travellers, as well as community residents who are experiencing symptoms of COVID-19, including fever, cough, or difficulty breathing. The assessment centre operates seven days a week between the hours of 10:00 am to 8:00 pm from Monday to Thursday and 10:00 am to 6:00 pm from Friday to Sunday. Large signage will direct people to the main entrance, just off York Street. The Kingston, Frontenac, and Lennox & Addington Health Unit is encouraging people to use the online self-assessment tool from the Ontario Ministry of Health before showing up to the centre (the online tool can be found here: <https://covid-19.ontario.ca/self-assessment/#q0>), however they are also accepting walk-ins.

**Lindsay/Kawartha Lakes:** An assessment centre is open at the Lindsay Exhibition, located at 354 Angeline Street South. Walk-ins are prohibited. Patients should contact the assessment centre only if referred by Telehealth, Public Health or a care provider. If a person has symptoms as indicated by their self-assessment results, contact your primary care provider (family doctor/nurse practitioner/equivalent) or Telehealth at 1-866-797-0000 or the HKPR District Health Unit ([www.hkpr.on.ca](http://www.hkpr.on.ca)) at 1-866-888-4577



ext. 5020. If referred to the assessment centre by Telehealth, the HKPR District Health Unit, or other care provider, please call 705-328-6217. The assessment Centre is staffed by nurses, who will complete a phone assessment and refer the caller for the appropriate next steps, which may include self-monitoring instructions, self-isolation instructions, testing at the offsite location (Lindsay Exhibition) or seeking care in the Hospital. The hours of operation for the phone line are 8:00 am to 4:00 pm, seven days a week.

**Northumberland Hills:** An assessment centre is open at Northumberland Hills in the Ambulatory Care Clinic area of the hospital at 1000 DePalma Drive (immediately inside the main front entrance). Hours: 8 a.m. to 8 p.m., with hours of operation changing as needed. The centre provides assessment and testing. Walk-ins are permitted at this time. Individuals may also call the Assessment Centre directly during its 8AM to 8PM operating hours to determine in advance if they are not sure if they should be assessed at 905-377-7783. People can also call: HKPR District Health Unit – 1-866-888-4577 ext. 5020 or Telehealth Ontario – 1-866-797-0000.

**Ottawa:** An assessment centre is open at Brewer Park Arena, 151 Brewer Way, accessed from Bronson Avenue opposite Carleton University, open 9 a.m. to 8 p.m. daily. It is an out-of-hospital clinic where people will be assessed by a health-care provider and tested for COVID-19 if required. It is operated by The Ottawa Hospital (TOH) and CHEO, in partnership with Ottawa Public Health (OPH) and the City of Ottawa. They are telling patients to go to the Assessment Centre, not the Emergency Department, if: you have a new or worsening cough and/or fever and in the past 14 days have either travelled outside of Canada or been in contact with someone who has been diagnosed with COVID-19. Patients who meet the criteria will be tested. There is a second clinic open at the former D. Aubrey Moodie School on Moodie Drive, in Bells Corners. This clinic will treat patients with mild respiratory symptoms like cough, fever, and other cold-like symptoms, regardless of whether they meet the criteria to be swabbed for COVID-19.

**Peterborough:** A mobile assessment centre is open at Peterborough Regional Health Centre at 1 Hospital Drive. Assessments are available by appointment only after completion of a self-assessment ( <https://covid-19.ontario.ca/self-assessment/#q0>). Patients are being directed to call Peterborough Public Health at 705-743-1000 ext. 401 to get a referral to the assessment centre if they meet the criteria.

**Rockland:** An assessment centre is open in Rockland at the Clarence-Rockland Family Health Team's office, located at 2741 Chamberland Street. The centre will be open by appointment only Monday through Saturday each week. Patients can call 613-933-1375 or 1-800-267-7120 for a referral.

**Smith Falls:** An assessment centre is open at the Smith Falls site of the Perth and Smith Falls District Hospital (PSFDH), located at 60 Cornelia Street West. The PSFDH says patients will need an appointment to be tested for COVID-19 at what will essentially be a drive-up clinic at its Smiths Falls site. Patients will be asked to drive up to the hospital's main entrance on Elmsley Street North and wait for an in-vehicle assessment. Patients can be referred by Telehealth Ontario who can be reached at 1-866-797-000, the Leeds, Grenville & Lanark District Health Unit who can be reached at 613-283-2740, or by a primary care provider.

**Winchester:** An assessment centre is open at the Lions Club Hall in Winchester, located at 515 Albert Street. Parking is at the back of the hall. There is signage to provide instructions for patients. Hours: 12 p.m. to 6 p.m. from Monday to Friday. For any more questions call the Eastern Ontario Health Unit at 613-933-1375 or 1-800-267-7120. Anyone with COVID-19 symptoms (such as fever and worsening

cough), is first encouraged to go to the Ministry of Health's website and complete a self-assessment online and follow the recommendations. You can also contact your primary care provider or call Telehealth Ontario at 1-866-797-0000. People with moderate, worsening (but non-severe) symptoms may be referred to the assessment centre.

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<https://www.regionofwaterloo.ca/en/health-and-wellness/2019-novel-coronavirus.aspx>